

Hotpoint

Double Oven

User Manual



HDE5VDCW

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Welcome!

Dear Customer,

Thank you for choosing the Hotpoint product. We want your product, manufactured with high quality and technology, to offer you the best efficiency. Therefore, carefully read this manual and any other documentation provided before using the product.

Keep in mind all the information and warnings stated in the user's manual. This way, you will protect yourself and your product against the dangers that may occur.

Keep the user's manual. If you give the product to someone else, give the manual with it.

The warranty conditions, usage and troubleshooting methods for your product are provided in this manual.

The symbols and their descriptions in the user's manual:



Hazard that may result in death or injury.



Important information or useful usage tips.



Read the user's manual.



Hot surface warning.

NOTICE

Hazard that may result in material damage to the product or its environment.

Beko Europe Management Srl

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1 Safety Instructions

- This section includes the safety instructions necessary to prevent the risk of personal injury or material damage.
- If the product is handed over to someone else for personal use or second-hand use purposes, the user's manual, product labels and other relevant documents and parts should also be given.
- Our company shall not be held responsible for damages that may occur if these instructions are not observed.
- Failure to follow these instructions shall void any warranty.
- Use original spare parts and accessories only.
- Do not repair or replace any component of the product unless it is clearly specified in the user's manual.
- Do not make technical modifications on the product.



1.1 Intended Use

- This product is designed to be used at home. It is not suitable for commercial use.
- Do not use the product in gardens, balconies or other outdoors. This product is intended to be used in households and in the staff kitchens of shops, offices and other working environments.

- **CAUTION:** This product should be used for cooking purposes only. It should not be used for different purposes, such as heating the room.
- The oven can be used to defrost, bake, fry and grill food.
- This product should not be used for plate heating, drying by hanging towels or clothes on the handle.



1.2 Child, Vulnerable Person and Pet Safety

- This product can be used by children 8 years of age and older, and people who are underdeveloped in physical, sensory or mental skills, or who have lack of experience and knowledge, as long as they are supervised or trained about the safe use and hazards of the product.
- Children should not play with the product. Cleaning and user maintenance should not be performed by children unless there is someone overseeing them.
- This product should not be used by people with limited physical, sensory or mental ca-

capacity (including children), unless they are kept under supervision or receive the necessary instructions.

- Children should be supervised to ensure that they do not play with the product.
 - Electrical products are dangerous for children and pets. Children and pets must not play with, climb on, or enter the product.
 - Do not put objects that children may reach on the product.
 - Turn the handle of the pots and pans to the side of the counter so that children cannot grab and burn.
 - **CAUTION:** During use, the accessible surfaces of the product are hot. Keep children away from the product.
 - Keep the packaging materials out of the reach of children. There is a hazard of injury and suffocation.
 - When the door is open, do not put any heavy objects on it or allow children to sit on it. You may cause the oven to tip over or damage the door hinges.
 - Before discarding worn out and useless products:
1. Unplug the power plug and remove it from the socket.

2. Cut off the power cable and disconnect it with the plug from the product.
3. Take precautions to prevent children from entering the product.
4. Do not allow children to play with product when it is in idle mode.



1.3 Electrical Safety

- Plug the product into a grounded outlet protected by a fuse that matches the current ratings indicated on the type label. Have the grounding installation made by a qualified electrician. Do not use the product without grounding in accordance with local / national regulations.
- The plug or the electrical connection of the appliance shall be in an easily accessible place. If this is not possible, there should be a mechanism (fuse, switch, key switch, etc.) on the electrical installation to which the product is connected, in compliance with the electrical regulations and separating all poles from the network.
- Unplug the product or switch off the fuse before repair, maintenance and cleaning.

- Plug the product into an outlet that meets the voltage and frequency values specified on the type label.
 - (If your product does not have a mains cable) only use the connecting cable described in the "Technical specifications" section.
 - Do not jam the power cable under and behind the product. Do not put a heavy object on the power cable. The power cable should not be bent, crushed, and come into contact with any heat source.
 - Make sure that the power cable is not jammed while putting the product to its place after assembly or cleaning.
 - The rear surface of the oven gets hot when it is in use. The power cables must not touch the rear surface of the product. Otherwise it might get damaged.
 - Do not jam the electric cables into the oven door and do not pass them over hot surfaces. Otherwise, cable insulation may melt and cause fire as a result of short circuit.
 - Use original cable only. Do not use cut or damaged cables.
 - Do not use an extension cord or multi-plug to operate your product.
 - Contact the importer or the authorized service centre if the length of the power line is inadequate.
 - Portable power sources or multiple plugs may overheat and catch fire. Keep multiple plugs and portable power sources away from the product.
 - If the power cable is damaged, it must be replaced by the manufacturer, an authorized service or a person to be specified by the importer company in order to prevent possible dangers.
 - **CAUTION:** Before replacing the oven lamp, be sure to disconnect the product from the mains supply to avoid the risk of electric shock. Unplug the product or turn off the fuse from the fuse box.
- If your product has a power cable and plug:
- Never put the product plug into a broken, loose, or out-of-socket plug. Make sure the plug is fully inserted into the socket. Otherwise the connections may overheat and cause a fire.
 - Avoid inserting the device into plugs that are greasy, unclean, or potentially exposed to water (such as those near a worktop

where water may escape). Otherwise there is a risk of short circuit and electrocution.

- Never touch the plug with wet hands!
- Pull the plug out of the socket using the plug's body rather than the cord itself.



1.4 Transportation Safety

- Disconnect the product from the mains before transporting the product.
- The product is heavy, carry the product with at least two people.
- Do not use the door and / or handle to transport or move the product.
- Do not place items on the appliance. Carry the appliance vertically.
- When you need to transport the product, wrap it with bubble wrap packaging material or thick cardboard and tape it tightly. Secure the moving parts of the product firmly to prevent damage.
- Before the product is installed, check the product for any damage after transport. Contact the importer or the authorized service centre if damaged.



1.5 Installation Safety

- Before beginning the installation, de-energize the power line to which the product will be connected by turning off the fuse.
- Always wear protective gloves during transport and installation. Otherwise there is a risk of injury from sharp edges!
- Before the product is installed, check the product for any damage. Do not have it installed if the product is damaged.
- Never place the product on a carpet-covered floor. Product Otherwise, lack of airflow beneath the product will cause electrical parts to overheat. This will cause problems with your product.
- The product should be placed directly on a clean, flat and hard surface. It should not be placed on a plinth or bed plate. Products must not be placed on cardboard or plastic plates.
- Direct sunlight and heat sources, such as electric or gas heaters, must not be present in the area where the product is installed.
- Keep the surroundings of all ventilation ducts of the product open.

- Do not install the product near a window. There is a risk that the hob flame will ignite curtains and flammable materials around the hob. When you open the window, hot cookware may tip over.
- Do not install the product near a window. When you open the window, hot cookware may tip over.
- To avoid overheating, product installation should not be carried out behind decorative covers.
- In cases where a gas hose/pipe or plastic water pipe is situated behind the designated installation area for the product, it is imperative to guarantee that there is no contact between the product and these utility lines. Otherwise the hose/pipe may be crushed.
- If there is a socket behind the place where the product will be installed, it must be ensured that the product does not come into contact with the socket nor with the plug plugged into the socket.
- There should be no gas hose, plastic water pipe and socket on the back or side wall of the place where the product will be installed. Otherwise, they may

be deformed by the heat effect when the hob is operated and may create a safety risk.



1.6 Safety of Use

- Ensure that the appliance is switched off after every use.
- If you will not use the product for a long time, unplug it or turn off the power from the fuse box.
- Don't use the product if it breaks down or gets damaged while being used. Disconnect the product from the electricity. Contact the importer or the authorized service centre.
- Do not use the product if the front door glass is removed or cracked. Otherwise there is a risk of injury and environmental damage.
- **CAUTION:** If the hob surface is cracked, disconnect the product from the mains to avoid the risk of electric shock.
- **CAUTION:** If the hob glass surface is broken:
Switch off all gas and (if applicable) electric hotplates. Disconnect the product from the electricity.
- Do not touch the appliance surface.
- Do not use the appliance.
- Do not step on the appliance for any reason.

- Never use the product when your judgement or coordination is impaired by the use of alcohol and/or drugs.
- Flammable objects must not be kept in and around the cooking area. Otherwise, these may lead to fire.
- The oven handle is not a towel dryer. When using the product, do not hang towels, gloves or similar textiles on the handle.
- The hinges of the product door move when opening and closing the door and might jam. When opening / closing the door, do not hold the part with the hinges.
- This product is not suitable for use with a remote control or an external clock.
- Keep your distance when opening the oven door during or at the end of cooking. The steam may burn your hand, face and/or eyes.
- During operation the product is hot. Care should be taken to avoid touching hot parts, inside of the oven and heating elements.
- Always wear heat-resistant oven gloves when handling the product.
- **CAUTION:** Danger of fire: Do not store items on the cooking surfaces.

1.7 Temperature Warnings

- **CAUTION:** When the product is in use, the product and its accessible parts will be hot. Care should be taken to avoid touching the product and heating elements. Children under 8 years of age should be kept away from the product unless constantly supervised.
- Do not place flammable / explosive materials near the product, as the surfaces will be hot while it is operating.

1.8 Accessory Use

- It is important that the wire grill and tray are placed properly on the wire shelves. For detailed information, refer to the section "**Usage of accessories**".
- Close the oven door after pushing the accessories completely into the cooking space, otherwise they may hit the door glass and damage it.
- **CAUTION:** Use only hob guards designed by the manufacturer of the cooking appliance or indicated by the manufacturer of the appliance in the instructions for use as suitable or hob guards incorporated in

the appliance. The use of inappropriate guards can cause accidents.

1.9 Cooking Safety

- **CAUTION:** The cooking process must be observed. Short-term cooking processes must be constantly observed.
 - **CAUTION:** In solid or liquid oil cooking, it is dangerous to leave the hob unattended, which may cause a fire. NEVER try to extinguish the fire with water; disconnect the product from the mains, and then cover the flames with a cover or fire cloth (etc.).
 - Be careful when using alcoholic drinks in your dishes. Alcohol evaporates at high temperatures and may cause fire since it can ignite when it comes into contact with hot surfaces.
 - Food residues in the cooking area., such as oil, can ignite. Clean these residues before cooking.
 - Food Poisoning Hazard: Do not let food sit in oven for more than 1 hour before or after cooking. Otherwise it may cause food poisoning or diseases.
 - Do not heat closed tins and glass jars in the oven. The pressure that would build-up in the tin/jar may cause it to burst.
 - Do not place baking trays, dishes or aluminium foil directly onto the bottom of the oven. The accumulated heat might damage the bottom of the oven.
- Be mindful of the following precautions when using greasy parchment paper or similar materials:
- Place the greaseproof paper in a cookware or on the oven accessory (tray, wire grill, etc.) with food and place it in the preheated oven.
 - To prevent the risk of touching the oven heating elements and obstructing the flow of hot air, remove any excess parts of greaseproof paper that hang from accessories or containers. Do not use greaseproof paper at oven temperatures higher than the maximum usage temperature specified by the manufacturer. Never place greaseproof paper on the oven base.
 - Do not place it on top of accessories during preheating.

- Always press down with a plate or similar object to prevent the material from flying around due to the air circulation inside the oven.
- Only cover the necessary surface inside the tray.
- After each use, the tray should be cleaned, and any greaseproof paper or similar materials used in the tray should be replaced. Otherwise, liquids dripping onto the tray can cause smoking or even ignite flames.
- An air flow is generated when the product lid is opened. Greaseproof paper can come into contact with heating elements and ignite.
- When using a grilling rack for frying, a tray should be placed on the lower rack. Otherwise, the food oil and other components that drip onto the oven bottom can create heavy smoke and lead to flames.

- Food not suitable for grilling carries a fire hazard. Grill only food that is suitable for heavy grill fire. Do not place the food too far in the back of the grill. This is the hottest area and fatty foods may catch fire.



1.10 Maintenance and Cleaning Safety

- Wait for the product to cool before cleaning the product. Hot surfaces may cause burns!
- Never wash the product by spraying or pouring water on it! There is the risk of electric shock!
- Do not use steam cleaners to clean the product as this may cause an electric shock.
- Do not use harsh abrasive cleaners, metal scrapers, scouring pads, dish washing wire or bleach to clean the oven front door glass and oven top door glass (if equipped). These materials can cause glass surfaces to be scratched and broken.

2 Environmental Instructions

2.1 Waste Directive

2.1.1 Compliance with the WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).




This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. You can ask your local administration about these collection points. Disposing of the appliance properly helps prevent negative consequences for the environment and human health.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol . The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household

waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE) and with the Waste Electrical and Electronic Equipment regulations 2013 (as amended). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health. The  symbol on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

ENERGY SAVING TIPS

Only preheat the oven if specified in the cooking table or your recipe.

Use dark lacquered or enamelled baking trays as they absorb heat better.



Food requiring prolonged cooking will continue to cook even once the oven is switched off.

Make sure the oven door is closed completely when the appliance is turned on and keep it closed as much as possible while baking.

Cut the food into small, equally-sized pieces to reduce cooking time and save energy.

When the cooking time is long, over 30 minutes, reduce the oven temperature to the lowest setting during the last phase (3-10 minutes), based on the overall cooking time. The residual heat inside the oven will continue cooking the food.

DECLARATIONS OF CONFORMITY

This appliance meets: Ecodesign requirements of European Regulation 66/2014; Energy Labelling Regulation 65/2014; Ecodesign for Energy-Related Products and En-

ergy Information (Amendment) (EU Exit) Regulations 2019, in compliance with the European standard EN 60350-1.

This appliance meets Ecodesign requirements of European Regulation 66/2014 and The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019 in compliance with the European standard EN 60350-2.

This product can contain halogen light (Energy Efficiency Class G) or LED light source (Energy Efficiency Class F).

2.2 Package Information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging waste with the household or other wastes, take it to the packaging material collection points designated by the local authorities.

2.3 Recommendations for Energy Saving

According to EU 66/2014, information on energy efficiency can be found on the product receipt supplied with the product.

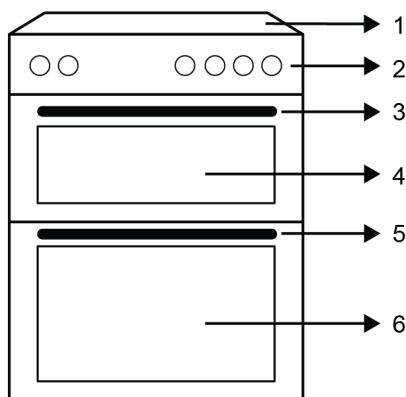
3 Your product

In this section, you can find the overview and basic uses of the product's control panel. There may be differences in images and some features depending on the type of product.

The following suggestions will help you use your product in an ecological and energy-efficient way:

- Defrost frozen food before baking.
- In the oven, use dark or enamelled containers that transmit heat better.
- If specified in the recipe or user's manual, always preheat. Do not open the oven door frequently during baking.
- Turn off the product 5 to 10 minutes before the end time of baking in prolonged bakings. You can save up to 20% electricity by using residual heat.
- Try to cook more than one dish at a time in the oven. You may cook at the same time by placing two cookers on the wire rack. In addition, if you cook your meals one after the other, it will save energy because the oven will not lose its heat.
- Use pots / pans with a size and lid suitable for the hob zone. Always choose the right size pot for your meals. More than necessary energy is needed for containers of the wrong size.
- Keep hob baking areas and pot bases clean. Dirt reduces the heat transfer between the baking area and the pot base.

3.1 Product Introduction



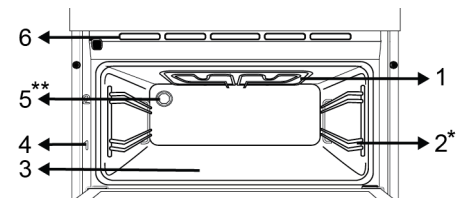
1 Hob section

2 Control panel

- 3 Handle (Upper cooking section)
- 4 Front door (Upper cooking section)
- 5 Handle (Bottom cooking section)
- 6 Front door (Bottom cooking section)

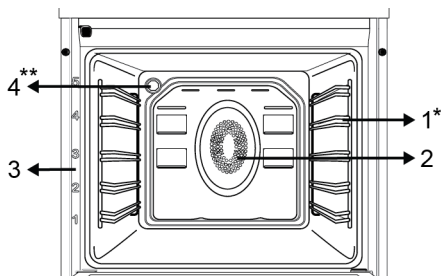
3.1.1 Cooking Section

Upper cooking section



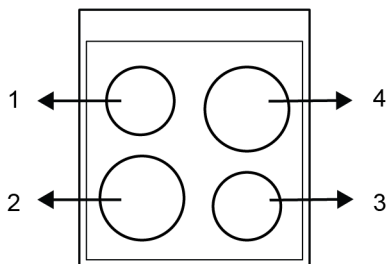
- 1 Upper heater
- 2 Wire shelves
- 3 Lower heater (under the steel plate)
- 4 Shelf positions
- 5 Lamp
- 6 Ventilation holes
- * Varies depending on the model. Your product may not be equipped with a wire rack. In the image, a product with wire rack is shown as an example.
- ** Varies depending on the model. Your product may not be equipped with a lamp, or the type and location of the lamp may differ from the illustration.

Bottom cooking section



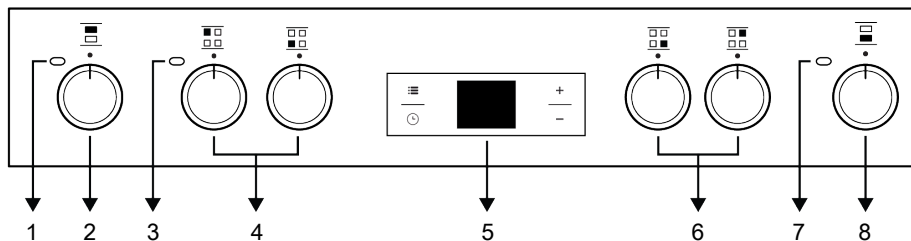
- 1 Wire shelves
- 2 Fan motor (behind the steel plate)
- 3 Shelf positions
- 4 Lamp
- * Varies depending on the model. Your product may not be equipped with a wire rack. In the image, a product with wire rack is shown as an example.
- ** Varies depending on the model. Your product may not be equipped with a lamp, or the type and location of the lamp may differ from the illustration.

3.1.2 Hob section



- 1 Rear left - Single cooking zone
- 2 Front left - Single cooking zone
- 3 Front right - Single cooking zone
- 4 Rear right - Single cooking zone

3.2 Introduction of the oven control panel



- 1 Thermostat lamp - Upper cooking section
- 3 Active hob warning lamp
- 5 Timer
- 7 Thermostat lamp - Bottom cooking section
- 2 Oven control knob - Upper cooking section
- 4 Hob control knobs
- 6 Hob control knobs
- 8 Thermostat knob - Bottom cooking section

If there are knob(s) controlling your product, in some models this/these knob(s) may be so that they come out when pushed (buried knobs). For settings to be made with these knobs, first push the relevant knob in and pull out the knob. After making your adjustment, push it in again and replace the knob.

Oven control knobs

The bottom and upper cooking sections of your oven are controlled by separate oven control knobs. These knobs are indicated on the control panel.

Oven inner temperature indicator -Upper cooking section

You can understand the oven interior temperature of the upper cooking section of the oven from the temperature lamp belonging to the upper cooking section. The thermostat lamp is located on the control



panel. The thermostat lamp turns on when the product starts to operate, and the thermostat lamp turns off when it reaches the set temperature. When the temperature inside the oven drops below the set temperature, the thermostat lamp turns on again.

Hob control knobs

You can operate your hob with the hob control knobs. Each knob operates the respective cooking zone. You may infer which zone it controls from the symbols on the control panel.

3.3 Oven operating functions

On the function table, the operating functions you can use in your oven and the highest and lowest temperatures that can be set for these functions are shown. The order of the operating modes shown here may differ from the arrangement on your product.

Function symbol	Function description	Temperature range (°C)	Description and use
	Operating with fan	-	The oven is not heated. Only the fan (on the back wall) operates. Frozen food with granules is slowly defrosted at room temperature, cooked food is cooled. The time required to defrost a whole piece of meat is longer than for foods with grains. Oven lamp also lights.
	Easy steam cleaning	*	This function allows the dirt inside the oven (which has not been staying for a long time) to be softened and easily cleaned. See the cleaning section for easy steam cleaning.

3.4 Product Accessories

There are various accessories in your product. In this section, the description of the accessories and the descriptions of the correct usage are available. Depending on the product model, the supplied accessory

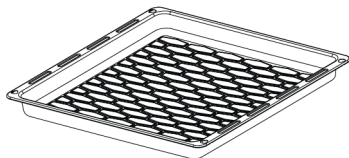
varies. All accessories described in the user's manual may not be available in your product.



The trays inside your appliance may be deformed with the effect of the heat. This has no effect on the functionality. Deformation disappears when the tray is cooled.

Standard tray

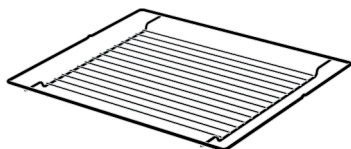
It is used for pastries, frozen foods and frying large pieces.



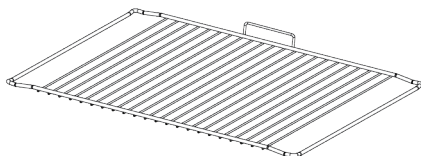
Wire grill

It is used for frying or placing the food to be baked, fried and stewed on the desired shelf.

On models with wire shelves :



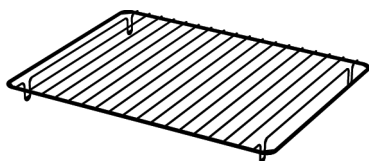
On models without wire shelves :



Wire grill in tray

By placing it in the tray (if provided), it is ensured that the oils flowing while grilling are collected in the tray and thus the contamination of the oven is prevented.

Wire grill in tray is not suitable for use in deep tray.

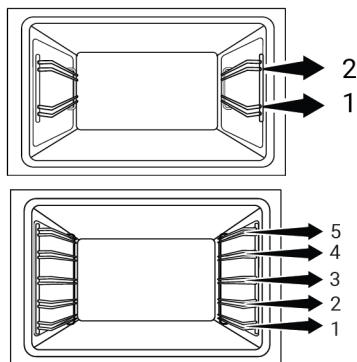


3.5 Use of Product Accessories

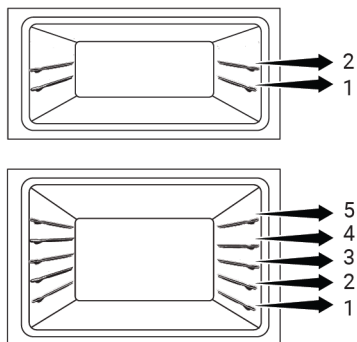
Cooking shelves

There are 5 levels of shelf position in the bottom cooking section, 2 levels of shelf position in the upper cooking section. You can also see the order of the shelves in the numbers on the front frame of the oven.

On models with wire shelves :



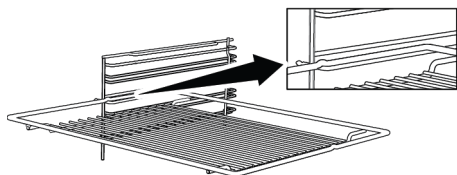
On models without wire shelves :



Placing the wire grill on the cooking shelves

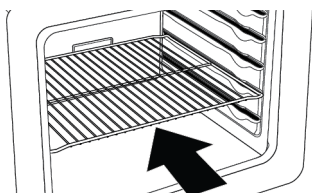
On models with wire shelves :

It is crucial to place the wire grill on the wire side shelves properly. While placing the wire grill on the desired shelf, the open section must be on the front. For better cooking, the wire grill must be secured on the wire shelf's stopping point. It must not pass over the stopping point to contact with the rear wall of the oven.



On models without wire shelves :

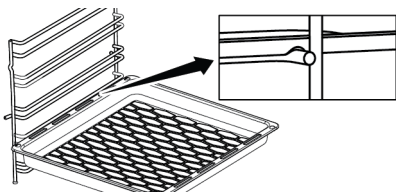
It is crucial to place the wire grill on the side shelves properly. The wire grill has one direction when placing it on the shelf. While placing the wire grill on the desired shelf, the open section must be on the front.



Placing the tray on the cooking shelves

On models with wire shelves :

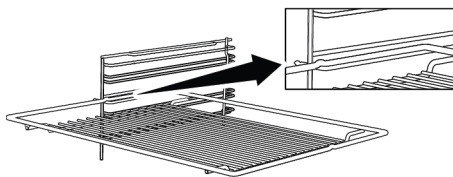
It is also important to place the trays on the side wire shelves correctly. Place the tray between the wire shelves as shown in the figure. For a good cooking performance, the tray should be placed on the wire shelf in a way that it fits into the stopper slot. It should not be placed against the rear wall of the oven by bypassing the stopper slot.



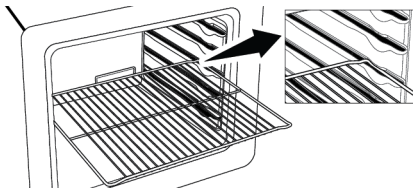
Stopping function of the wire grill

There is a stopping function to prevent the wire grill from tipping out of the wire shelf. With this function, you can easily and safely take out your food. While removing the wire grill, you can pull it forward until it reaches the stopping point. You must pass over this point to remove it completely.

On models with wire shelves :

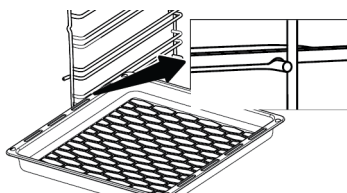


On models without wire shelves :



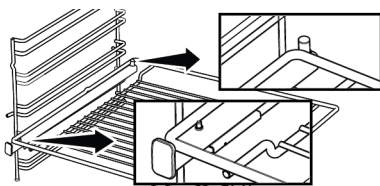
Tray stopping function - On models with wire shelves

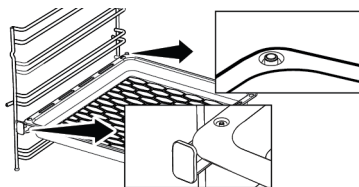
There is also a stopping function to prevent the tray from tipping out of the wire shelf. While removing the tray, release it from the rear stopping socket and pull it towards yourself until it reaches the front side. You must pass over this stopping socket to remove it completely.



Proper placement of the wire grill and tray on the telescopic rails-On models with wire shelves and telescopic models

Thanks to the telescopic rails, trays or wire shelves can be easily installed and removed. Care should be taken to place the trays and wire shelves on the telescopic rails as shown in the figure below.





3.6 Technical Specifications

General specifications	
Product external dimensions (height/width/depth) (mm)	900 /500 /600
Voltage/Frequency	220-240 V ~ 50 Hz
Cable type and section used/suitable for use in the product	min. H05VV-FG 3 x 2,5 mm ²
Fuse (min.)	32 A
Total power consumption (kW)	9,4
Oven type (Upper cooking section)	Conventional oven + Grill
Oven type (Bottom cooking section)	Fan oven
Front left	Single cooking zone
Dimension	180 mm
Power	1700 W
Rear left	Single cooking zone
Dimension	140 mm
Power	1200 W
Front right	Single cooking zone
Dimension	140 mm
Power	1200 W
Rear right	Single cooking zone
Dimension	180 mm
Power	1700 W

Basics: Information on the energy label of electrical ovens is given in accordance with the EN 60350-1 / IEC 60350-1 standard. Those values are determined under standard load with Top and bottom heating vey Fan assisted bottom/top heating (if any) functions.

Energy efficiency class is determined in accordance with the following prioritization depending on whether the relevant functions exist on the product or not: 1-Eco fan heating , 2-Fan Heating , 3-Fan assisted bottom/top heating , 4- Top and bottom heating.



Technical specifications may be changed without prior notice to improve the quality of the product.



Figures in this manual are schematic and may not exactly match your product.



Values stated on the product labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with relevant standards. Depending on operational and environmental conditions of the product, these values may vary.

4 Installation

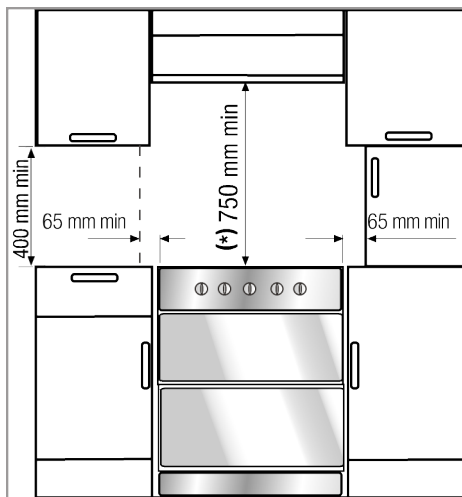
General information

- Refer to the nearest Authorised Service Agent for installation of the product. Make sure that the electric and gas installations are in place before calling the Authorised Service Agent to have the product ready for operation. If not, call a qualified electrician and fitter to have the required arrangements made. The manufacturer shall not be held responsible for damages arising from procedures carried out by unauthorized persons which may also void the warranty.
- It is customer's responsibility to prepare the location the product shall be placed on and also have power and/or gas utility prepared.
- The rules specified in local standards about electrical and/or gas installations (legal rules on installation) shall be followed during product installation.
- Check for any damage on the appliance before the installation.

4.1 Right place for installation

- Place the product on a hard surface because of the air ducts under the product. It must not be placed onto a base or a pedestal. The feet of the product should not dip on soft surfaces, e.g. carpet, etc.
- The kitchen floor must be able to carry the weight of the appliance plus the additional weight of cookware and bakeware and food.
- This product is a class 1 device according to EN 30-1-1 standard. It can be placed adjacent to the kitchen walls, kitchen furniture or any other product in any dimension from behind and one edge. The kitchen furniture or equipment on the other side may only be of the same size or smaller.
- It can be used with cabinets on either side but in order to have a minimum distance of 400mm above hotplate level al-

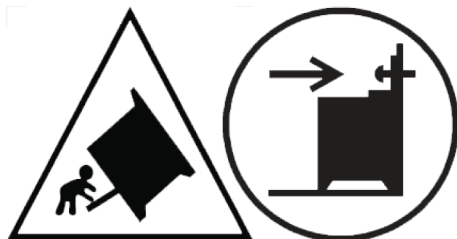
low a side clearance of 65mm between the appliance and any wall, partition or tall cupboard.



- It can also be used in a free standing position. Allow a minimum distance of 750 mm above the hob surface.
- If a cooker hood is to be installed above the cooker, refer to the instructions of the manufacturer of the cooker hood regarding installation height (min. 650 mm).
- Any kitchen furniture next to the appliance must be heat-resistant (100 °C min.).

Safety chain

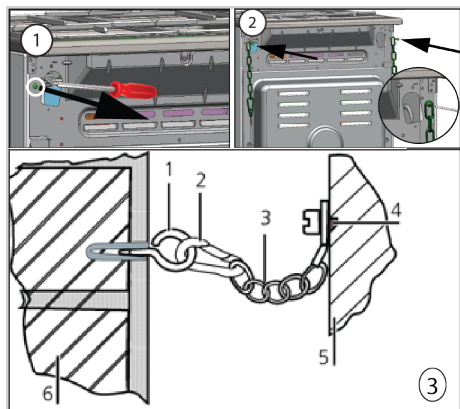
The appliance must be secured against overbalancing by using the supplied one safety chain on your oven.



In order to prevent tipping of the appliance, this stabilizing means must be installed. Refer to the instructions for installation.

If your product has 2 safety chains;

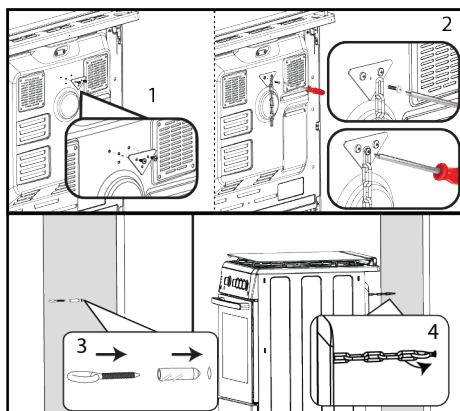
Fasten hook (1) by using a proper peg to the kitchen wall (6) and connect safety chain (3) to the hook via the locking mechanism (2).



- 1 Hook
- 2 Locking mechanism
- 3 Safety chain
- 4 Firmly fix chain to product rear
- 5 Rear of product
- 6 Kitchen wall

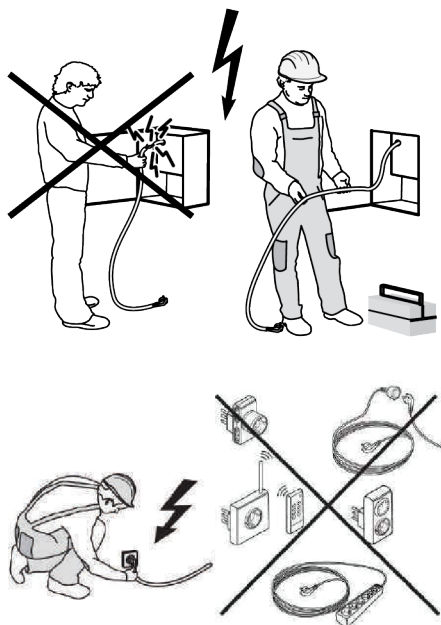
If your product has 1 safety chains;

The appliance must be secured against overbalancing by using the supplied one safety chain on your oven.
Follow below steps in the picture to secure the safety chain to your product.



i Stability chain to be as short as practicable to avoid oven tilting forward and diagonal to avoid oven side tilting. Stability chain is designed for cookers without a bracket engagement slot.

4.2 Electrical connection



- Disconnect the product from the electric connection before starting any work on the electrical installation. There is an electric shock hazard.
- Connect the product to a grounded outlet/line protected by a miniature circuit breaker of suitable capacity as stated in the "Technical specifications" table. Have the grounding installation made by a qualified electrician while using the product with or without a transformer. Our company shall not be liable for any damages that will arise due to using the product without a grounding installation in accordance with the local regulations.
- The product can only be connected to the mains electricity connection by an authorized and qualified person, and the

warranty of the product starts only after correct installation. The manufacturer cannot be held responsible for any damages that may arise due to operations by unauthorized persons.

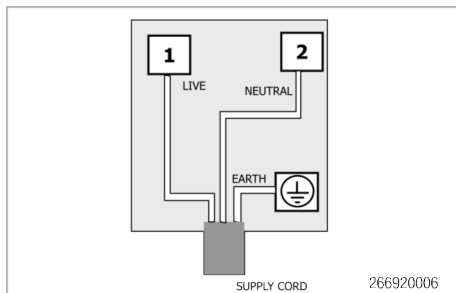
- The electric cable must not be crushed, folded, jammed or touch hot parts of the product. If the electric cable is damaged, it must be replaced by a qualified electrician. Otherwise there is an electric shock, short circuit or fire hazard!
- The mains supply data must correspond to the data specified on the type label of the product. The rating plate is either seen when the door or the lower cover of the appliance is opened or it is located at the rear wall of the appliance depending on the appliance type.
- and must use the appropriate socket outlet/line and plug for oven. In case of the product's power limits are out of current carrying capability of plug and socket outlet/line, the product must be connected through fixed electrical installation directly without using plug and socket outlet/line.
- **If the product will be connected directly to the supply power:** If it is not possible to disconnect all poles in the supply power, a disconnection unit with at least 3 mm contact clearance (fuses, line safety switches, contactors) must be connected and all the poles of this disconnection unit must be adjacent to (not above) the product in accordance with IEE directives. Failure to obey this instruction may cause operational problems and invalidate the product warranty.
- Additional protection by a residual current circuit breaker is recommended.

If the product is produced without cable:


- A power cable that it is defined in the technical table home must be connected to product by following the instructions. Power cable must not be longer than 2 m because of safety reasons.
- Open the terminal block cover with a screwdriver.

- Insert the power cable through the cable clamp below the terminal and secure it to the main body with the integrated screw on cable clamping component.
- Connect the cables according to the supplied diagram.

Make the terminal block connection of your product according to the connection/phase information on the product type label.



If your supply cord type is 3-conductor type, for 1-phase connection:

- Brown/Black = L (Phase)
- Blue = N (Neutral)
- Green/Yellow wire = (E)  (Earthing)
- After completing the wire connections, close the terminal block cover.
- Connect the power cable to supply power by routing it so that it will not contact the product and get squeezed between the product and the wall.

4.3 Placing the product

1. Push the product towards the kitchen wall.
2. Secure the safety chain you have connected to the product to the wall.
3. Adjust the feet of oven

Adjusting the feet of oven

Vibrations during use may cause cooking vessels to move. This dangerous situation can be avoided if the product is level and balanced.

For your own safety please ensure the product is level by adjusting the four feet at the bottom by turning left or right and align level with the work top.


Final check

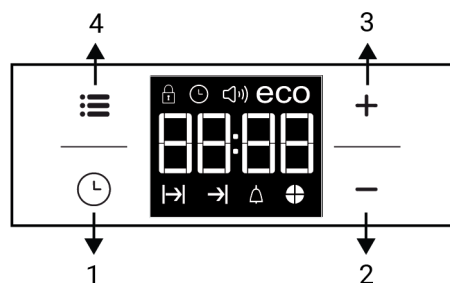
1. Reconnect the product to the mains.

5 First Use

Before you start using your product, it is recommended to do the following stated in the following sections respectively.


5.1 First Timer Setting


-  Always set the time of day before using your oven. If you do not set it, you cannot cook in some oven models.




- 1 Program key
- 2 Decrease key
- 3 Increase key
- 4 Settings key


Display symbols


 Baking time symbol


 Baking end time symbol *


 Alarm symbol

 Time pie symbol


 Eco mode symbol

 Volume level symbol

 Time of day symbol



 Key lock symbol


* It varies depending on the product model. It may not be available on your product.



-  While making any adjustment, related symbols will flash on the display.


2. Check electrical functions.

Press **+/−** keys to set the time of the day after the oven is energized for the first time.

-  For touch control models, touch  first and then use **+/−** to set the time of the day.

Confirm the setting by touching  symbol and wait for 4 seconds without touching any keys to confirm.

-  If the initial time is not set, clock will run starting from **12:00** and  symbol will be displayed. The symbol will disappear once the time is set.

-  Current time settings are canceled in case of power failure. It needs to be readjusted.

5.2 Initial Cleaning

1. Remove all packaging materials.
2. Remove all accessories from the oven provided with the product.
3. Operate the product for 30 minutes and then, turn it off. This way, residues and layers that may have remained in the oven during production are burned and cleaned.
4. Wait for the oven to cool.
5. Wipe the surfaces of the product with a wet cloth or sponge and dry with a cloth.

Before using the accessories:

Clean the accessories you remove from the oven with detergent water and a soft cleaning sponge.

NOTICE: During the first use, smoke and odour may come up for several hours. This is normal and you just need good ventilation to remove it. Avoid directly inhaling the smoke and odours that form.

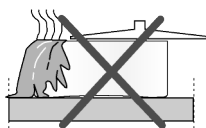
6 How to use the hob

6.1 General information on hob usage

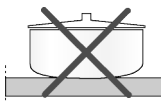
- Refrain from using unbalanced and easily tilting pots/pans on the hob.
- Refrain from heating the pots/pans and pots empty. The pots and the appliance may be damaged.
- Always turn off the hob's burners after each use.
- You shall damage the appliance if you operate the hobs without any pot or pots/pans. Always turn off the hobs after each operation.
- After each use the cooking surface will be hot, so refrain from putting the plastic pots/pans on the cooking surface. Clean such material on the surface immediately.
- Sudden temperature changes on the glass cooking surface may cause damage, be careful not to spill cold liquids during cooking.
- Put a sufficient amount of food in pots and pans. Thus, you can prevent food from pouring forth out of the pots/pans and will not need to clean unnecessarily.
- Refrain from placing the covers of pots and pans on burners/zones.
- Place the pots by centering them on the burners/zones. If you wish to place a pot on a different burner/zone, do not slide it towards the desired burner; rather, lift it first and then put it on the other burner.

Tips for hobs with vitro-ceramic surfaces

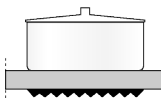
- Vitro-ceramic surface is heat resistant and it is not affected by high temperature differences.
- Use pots and pans with processed bases only. Sharp edges may cause scratches on the surface.
- Refrain from using aluminium pots/pans and pots. Aluminium deteriorates the hob surface.
- Splashes may damage the hob surface and may cause fire.



- Use pots/pans with flat bases



- Use pots and pans with flat bases only. These provide easier heat transfer.



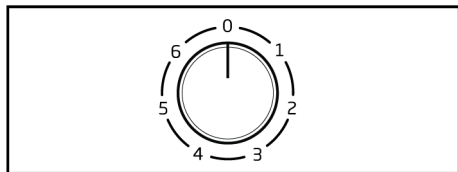
- Energy is wasted if the pot diameter is too small.



Recommended cooking pots/pans sizes

Cooking zone diameter - mm	Pot diameter - cm
120	12 – 14
140	14 – 16
180	18 - 20
210	21 - 23
170x265	17 – 19 / 26 - 28

6.2 Operation of the hobs



To operate the vitro-ceramic hobs, the hob control knobs are used. To obtain your desired cooking level, switch the hob control knob to the desired level.

The hob(s) may have 3, 6 or 9 operating levels as per the model of your appliance. You may select the relevant level for your cooking type by referring to the table below.

6 levels:

- 1 : Heating
- 2 – 3 : Boiling, Resting
- 4 – 6 : Baking, Frying, Boiling

Turning off the vitro-ceramic zones

Bring the hob knob to OFF position (top).

7 Using the Oven

7.1 General Information on Using the Oven

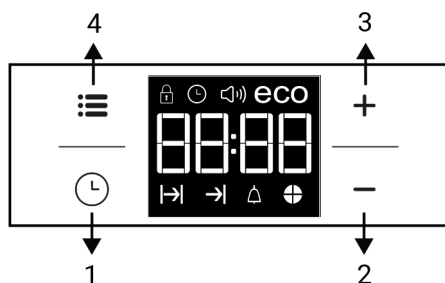
Cooling fan (It varies depending on the product model. It may not be available on your product.)

Your product has a cooling fan. The cooling fan is activated automatically when necessary and cools both the front of the product and the furniture. It is automatically deactivated when the cooling process is finished. Hot air comes out over the oven door. Refrain from covering these ventilation openings. Otherwise, the oven may overheat. The cooling fan continues to operate during oven operation or after the oven is turned off (approximately 20-30 minutes). If you cook by programming the oven timer, at the end of the baking time, the cooling fan turns off with all functions. The cooling fan running time cannot be determined by the user. It turns on and off automatically. This is not an error.

Oven lighting

The oven lighting is turned on when the oven starts baking. In some models, the lighting is on during baking, while in some models it turns off after a certain time.

7.2 Using the bottom section of the oven



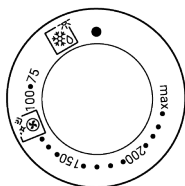
- 1 Program key
- 2 Decrease key
- 3 Increase key
- 4 Settings key

Display symbols

- Baking time symbol
- Baking end time symbol *
- Alarm symbol
- Time pie symbol
- Eco mode symbol
- Volume level symbol
- Time of day symbol
- Key lock symbol

* It varies depending on the product model. It may not be available on your product.

Turning on the oven



When you set the temperature you want to cook with the oven control knob, the oven starts working.

Turning off the oven

You can turn off the oven by turning the oven control knob to the off (top) position.

Manual cooking to select temperature

You can cook by making a manual control (at your own control) without setting the cooking time by selecting the temperature specific to your food.

1. Set the temperature you want to cook with the oven control knob
 - ⇒ Your oven will start operating immediately at the selected temperature, and the thermostat lamp will turn on. When the temperature inside the oven reaches the desired temperature, the thermostat lamp will turn off. The oven will not turn off by itself after the baking process. You have to control baking and turn it off yourself. When your baking is completed, turn off the oven by turning the oven control knob to the off (up) position.

Cooking by setting the cooking time;

- ✓ You can set the oven so that it will stop at the end of the specified time by setting the cooking time on the timer.
1. Touch until symbol appears on display for cooking time.
 2. Set the cooking time with **+**/**-** keys.
 - ⇒ After the cooking time is set, symbol and the time slice will appear on display continuously.

3. Place the dish into the oven and set the temperature with oven knob. Cooking will start.

⇒ Cooking time starts to count down on display when cooking starts and all parts of time slice symbol is lit. The set cooking time is divided into 4 equal parts and when the time of each parts ends, the symbol of that parts turns off. So you can understand the ratio of remaining cooking time to total cooking time easily.

4. After the cooking process is completed, **"End"** appears on the displayed and the timer gives an audio warning.

⇒ Audio warning sounds for 2 minutes. To stop the audio warning, just press any key. Audio warning will be silenced and current time will be displayed.



If you press any key at the end of the audio warning, the oven will re-start operating. Turn the oven control knob to **"0"** (off) position to switch off the oven in order to prevent re-operation of the oven at the end of warning.

7.2.1 Settings



Activating the keylock

- ✓ You can prevent digital timer from being intervened with by activating the key lock function.
1. Touch until symbol appears on display.
 - ⇒ **"OFF"** will appear on the display.
 2. Press **+** to activate the key lock.
 3. Once the key lock is activated, **"On"** appears on the display and the symbol remains lit.





Digital timer keys are not functional when the key lock is activated. Key lock will not be cancelled in case of power failure.

To deactivate the keylock

1. Touch  until  symbol appears on display.
⇒ "On" will appear on the display.
2. Disable the key lock by pressing the — key.
⇒ "OFF" will be displayed once the keylock is deactivated.

Setting the alarm clock

- ✓ You can use the timer of the product for any warning or reminder apart from the cooking program. The alarm clock has no influence on the functions of the oven. It is only used as a warning. For example, this is useful when you want to turn food in the oven at a certain point of time. Timer will give an audio warning at the end of the set time.
1. Touch  until  symbol appears on display.





The maximum alarm time may be 23 hours 59 minutes.

2. Set the alarm duration by using +/— keys.



Function keys for alarm tone, time of day, display brightness and temperature keys should be at 0 (OFF) position.



⇒  symbol will remain lit and the alarm time will appear on the display once the alarm time is set.

3. At the end of the alarm time,  symbol starts flashing and the audio warning is heard.

Turning off the alarm

1. Audio warning sounds for 2 minutes. To stop the audio warning, just press any key.
⇒ Audio warning will be silenced and current time will be displayed.



Cancelling the alarm;

1. Touch  until  symbol appears on display in order to cancel the alarm.
2. Press and hold — key until "00:00" is displayed.





Alarm time will be displayed. If the alarm time and cooking time are set concurrently, shortest time will be displayed.

Changing alarm tone

1. Touch  until  symbol appears on display.
2. Adjust the desired alarm tone with +/— keys.
3. The tone you have set will be activated in a short time.
⇒ Selected alarm tone will appear as "b-01", "b-02" or "b-03" on the display.

Changing the time of the day


- ✓ To change the time of the day you have previously set:
1. Touch  until  symbol appears on display.
 2. Set the time of the day with +/— keys.
 3. The time you have set will be activated in a short time.

Economy mode

You can save energy with economy mode while cooking by setting cooking time in the oven.

This mode completes the cooking with the inner temperature of the oven by switching off the heaters before the end of cooking time.

Setting the economy mode

1. Touch  symbol until **eco** symbol appears on display.
⇒ "Off" will appear on the display.

2. Enable economy mode by touching **+** key.

⇒ Once the economy mode is activated, **"On"** appears on the display and the **eco** symbol remains lit.

Disabling economy mode

1. Touch **≡** symbol until **eco** symbol appears on display.

⇒ **"On"** will appear on the display.

2. Disable economy mode by touching **—** key.

⇒ **"Off"** will be displayed once the eco mode is deactivated.

Setting the screen brightness It varies depending on the product model. It may not be available on your product.

1. Touch **≡** until **"d-01"** or **"d-02"** or **"d-03"** appears on display for display brightness.

2. Set the desired brightness with **+/—** keys.

⇒ The time you have set will be activated in a short time.

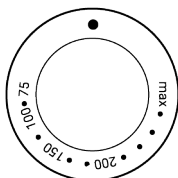
7.3 Using the upper section of the oven



Grill oven can be used both as a grill and a baking oven. Switch on the top oven operates the oven when the oven door is closed, and the grill when the oven door is opened.

Grill oven can be used both as a grill and a baking oven. Switch on the top oven operates the oven when the oven door is closed, and the grill when the oven door is opened.

Turning on the oven



- ✓ Oven is operated with Function knob. Oven is turned off when the Function knob is in Off (upper) position.

1. Close the oven door.

2. Set the oven temperature.

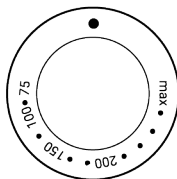
⇒ Temperature light will turn of when the set temperature is attained.

Turning off the grill oven

Turn the Function knob to Off (top) position.

Switching on the grill

Grill is operated with function knob. Grill is turned off when the Function knob is in Off (upper) position.



1. Open the oven / grill door.
2. Set the grill temperature to 150 °C and if required, perform a preheating for about 5 minutes.
3. Then, select the desired grilling temperature.

⇒ Thermostat (temperature) light turns on.

Turning off the grill oven

1. Turn the Function knob to Off (top) position.



While cooking is in progress, when the electricity is cut and comes back again, the top oven continues to operate. In case of any power failure, make sure to turn off the oven.

8 General Information About Cooking

You can find tips on preparing and cooking your food in this section.

Plus, this section describes some of the foods tested as producers and the most appropriate settings for these foods. Appropriate oven settings and accessories for these foods are also indicated.

8.1 General information about cooking with hob

- Never fill the pan with oil more than one third of it. Do not leave the hob unattended when heating oil. Overheated oils bring risk of fire. Never attempt to extinguish a possible fire with water! When oil catches fire, cover it with a fire blanket or damp cloth. Turn off the hob if it is safe to do so and call the fire department.
- Before frying foods, always remove their excess water and put them inside the heated oil slowly. Make sure that frozen foods are defrosted before frying.
- When heating oil, make sure that the pot you use is dry and keep its lid open.
- For recommendations on cooking with power saving, refer to the "Environmental Instructions" section.

8.2 General Warnings About Baking in the Oven

- While opening the oven door during or after baking, hot-burning steam may emerge. The steam may burn your hand, face and/or eyes. When opening the oven door, stay away.
- Intense steam generated during baking may form condensed water drops on the interior and exterior of the oven and on the upper parts of the furniture due to the temperature difference. This is a normal and physical occurrence.
- The cooking temperature and time values given for foods may vary depending on the recipe and amount. For this reason, these values are given as ranges.

- Always remove unused accessories from the oven before you start cooking. Accessories that will remain in the oven may prevent your food from being cooked at the correct values.
- For foods that you will cook according to your own recipe, you can reference similar foods given in the cooking tables.
- Using the supplied accessories ensures you get the best cooking performance. Always observe the warnings and information provided by the manufacturer for the external cookware you will use.
- Cut the greaseproof paper you will use in your cooking in suitable sizes to the container you will cook. Greaseproof papers that are overflowing from the container can create a risk of burns and affect the quality of your baking. Use the greaseproof paper you will use in the temperature range specified.
- For good baking performance, place your food on the recommended correct shelf. Do not change the shelf position during baking.



Be careful not to touch the hot oven door glass with your hand when placing the food into the oven after preheating and when removing the food from the oven after cooking. Be sure to use accessories such as gloves that provide heat insulation.

8.2.1 Pastries and oven food

General Information

- We recommend using the accessories of the product for a good cooking performance. If you will use an external cookware, prefer dark, non-sticking and heat resistant ware.
- If preheating is recommended in the cooking table, be sure to put your food in the oven after preheating.
- If you will cook by using cookware on the wire grill, place it in the middle of the wire grill, not near the back wall.

- All materials used in making pastry should be fresh and at room temperature.
- The cooking status of the foods may vary depending on the amount of food and the size of the cookware.
- Metal, ceramic and glass moulds extend the cooking time and the bottom surfaces of pastry foods do not brown evenly.
- If you are using baking paper, a small browning can be observed on the bottom surface of the food. In this situation, you may have to extend your cooking period by approximately 10 minutes.
- The values specified in the cooking tables are determined as a result of the tests carried out in our laboratories. Values suitable for you may differ from these values.
- Place your food on the appropriate shelf recommended in the cooking table. Refer to the bottom shelf of the oven as shelf 1.
- Cook the recommended dishes in the cooking table with a single tray.

Tips for baking cakes

- If the cake is too dry, increase the temperature by 10°C and shorten the baking time.
- If the cake is moist, use a small amount of liquid or reduce the temperature by 10°C.

- If the top of the cake is burnt, put it on the lower shelf, lower the temperature and increase the baking time.
- If the inside of the cake is cooked well, but outside is sticky, use less liquid, decrease the temperature and increase the cooking time.

Hints for pastry

- If the pastry is too dry, increase the temperature by 10 °C and shorten the cooking time. Wet the dough sheets with a sauce consisting of milk, oil, egg and yoghurt mixture.
- If the pastry is getting cooked slowly, make sure that the thickness of the pastry you have prepared does not overflow the tray.
- If the pastry is browned on the surface but the bottom is not cooked, make sure that the amount of sauce you will use for the pastry is not too much at the bottom of the pastry. For an even browning, try to spread the sauce evenly between the dough sheets and the pastry.
- Bake your pastry in the position and temperature appropriate to the cooking table. If the bottom is still not browned enough, place it on a bottom shelf for the next cooking.

Cooking table for the upper cooking section

Food	Shelf position	Temperature (°C)	Baking time (min) (approx.)
Fruit tart	1	175	25 ... 35
Pizza	1	200	15 ... 20
Small cakes	1	160 - 170	25 ... 35
Victoria sandwich	1	160 - 170	20 ... 40
Biscuits	1	160 - 170	15 ... 30
scones	1	190	20 ... 30
Pasta	1	170 - 180	20 ... 40

Cooking table for the bottom cooking section

Food	Accessory to be used	Shelf position	Temperature (°C)	Baking time (min) (approx.)
Cake on the tray	Standard tray *	3	175	30 ... 45
Cake in the mould	Cake mould on wire grill** **	2	175	30 ... 50
Cakes in cooking paper	Standard tray *	3	160-170	20 ... 30
Sponge cake	Round springform pan, 26 cm in diameter on wire grill **	3	180-200	10 ... 20
Cookie	Standard tray *	3	160-170	20 ... 30
Rich pastry	Standard tray *	3	190	20 ... 35
Dough pastry	Standard tray *	3	200	20 ... 30
Leaven	Standard tray *	3	190	20 ... 35
Lasagne	Standard tray *	3	180	25 ... 45

Preheating is recommended for all food.

*These accessories may not be included with your product.

**These accessories are not included with your product. They are commercially available accessories.

8.2.2 Meat, Fish and Poultry

The key points on roasting

- Seasoning it with lemon juice and pepper before cooking whole chicken, turkey and large pieces of meat will increase cooking performance.
- It takes 15 to 30 minutes more to cook boned meat than fillet by frying.
- You should calculate about 4 to 5 minutes of cooking time per centimetre of the meat thickness.

- After the cooking time is expired, keep the meat in the oven for approximately 10 minutes. The juice of the meat is better distributed to the fried meat and does not come out when the meat is cut.
- Fish should be placed on the medium or low level shelf in a heat resistant plate.
- Cook the recommended dishes in the cooking table with a single tray.

Cooking table for the upper cooking section

Food	Shelf position	Temperature (°C)	Baking time (min) (approx.)
Roast Beef	1	160 - 170	20 ... 40 per 450 g + 15
Casserole	1	160	120 ... 180
Fish	1	180	25 ... 35

Cooking table for the bottom cooking section

Food	Accessory to be used	Shelf position	Temperature (°C)	Baking time (min) (approx.)
Steak (whole) / Roast	Standard tray *	2	25 mins. 220, after 180 ... 190	80 ... 120
Leg of Lamb (casserole)	Standard tray *	2	25 mins. 220, after 180 ... 190	70 ... 100
Fried chicken (1,8-2 kg)	Standard tray *	2	15 mins. 220, after 190	55 ... 65
Turkey (meat cubes)	Standard tray *	3	25 mins. 220, after 190	70 ... 120
Fish	Standard tray *	3	200	20 ... 30

Preheating is recommended for all food.

*These accessories may not be included with your product.

**These accessories are not included with your product. They are commercially available accessories.

8.2.3 Grill

Red meat, fish and poultry meat quickly turns brown when grilled, holds a beautiful crust and does not dry out. Fillet meats, skewer meats, sausages as well as juicy vegetables (tomatoes, onions, etc.) are particularly suitable for grilling.

General warnings

- Food not suitable for grilling carries a fire hazard. Grill only food that is suitable for heavy grill fire. Also, do not place the food too far in the back of the grill. This is the hottest area and fatty foods may catch fire.
- **Keep the oven door open during grilling. Since the door will be open during grilling, hot surfaces may cause burns! Keep children away from the product.**

The key points of the grill

- Prepare foods of similar thickness and weight as much as possible for the grill.
- Place the pieces to be grilled on the wire grill or wire grill tray by distributing them without exceeding the dimensions of the heater.
- Depending on the thickness of the pieces to be grilled, the cooking times given in the table may vary.
- Slide the wire grill or the wire grill tray to the desired level in the oven. If you are cooking on the wire grill, slide the oven tray to the lower shelf to collect the oils. The oven tray you will slide should be sized to cover the entire grill area. This tray may not be supplied with the product. Put some water into the oven tray for easy cleaning.

Cooking table for the upper cooking section

Food	Shelf position	Temperature (°C)	Baking time (min) (approx.)
Fish	1	250/max	20 ... 25
Chicken pieces	1	250/max	25 ... 35
Lamb chop	1	250/max	20 ... 25
Roast Beef	1	250/max	25 ... 30
Veal chop	1	250/max	25 ... 30
Toast bread	1	250/max	1 ... 3

It is recommended to preheat for 5 minutes for all grilled food.

9 Maintenance and Cleaning

9.1 General Cleaning Information

General warnings

- Wait for the product to cool before cleaning the product. Hot surfaces may cause burns!
- Do not apply the detergents directly on the hot surfaces. This may cause permanent stains.
- The product should be thoroughly cleaned and dried after each operation. Thus, food residues shall be easily cleaned and these residues shall be prevented from burning when the product is used again later. Thus, the service life of the appliance extends and frequently faced problems are decreased.
- Do not use steam cleaning products for cleaning.
- Some detergents or cleaning agents cause damage to the surface. Unsuitable cleaning agents are: bleach, cleaning products containing ammonia, acid or chloride, steam cleaning products, descaling agents, stain and rust removers, abrasive cleaning products (cream cleaners, scouring powder, scouring cream, abrasive and scratching scrubber, wire, sponges, cleaning cloths containing dirt and detergent residues).
- No special cleaning material is needed in the cleaning made after each use. Clean the appliance using dishwashing detergent, warm water and a soft cloth or sponge and dry it with a dry cloth.
- Be sure to completely wipe off any remaining liquid after cleaning and immediately clean any food splashing around during cooking.
- Do not wash any component of your appliance in a dishwasher unless otherwise stated in the user's manual.

For the hobs:

- Acidic dirt such as milk, tomato paste and oil may cause permanent stains on the hobs and components of the hob

zones, clean any overflowed fluids immediately after cooling down the hob by turning it off.

Inox - stainless surfaces

- Do not use acid or chlorine-containing cleaning agents to clean stainless-inox surfaces and handles.
- Stainless-inox surface may change colour in time. This is normal. After each operation, clean with a detergent suitable for the stainless or inox surface.
- Clean with a soft soapy cloth and liquid (non-scratching) detergent suitable for inox surfaces, taking care to wipe in one direction.
- Remove lime, oil, starch, milk and protein stains on the glass and inox surfaces immediately without waiting. Stains may rust under long periods of time.
- Cleaners sprayed/applied to the surface should be cleaned immediately. Abrasive cleaners left on the surface cause the surface to turn white.

Enamelled surfaces

- The oven must cool down before cleaning the cooking area. Cleaning on hot surfaces shall create both fire hazard and damage the enamel surface.
- After each use, clean the enamel surfaces using dishwashing detergent, warm water and a soft cloth or sponge and dry them with a dry cloth.
- If your product has an easy steam cleaning function, you can make easy steam cleaning for light non-permanent dirt. (See "Easy Steam Cleaning [► 35]").

Catalytic surfaces

- The side walls in the cooking area can only be covered with enamel or catalytic walls. It varies by model.
- The catalytic walls have a light matte and porous surface. The catalytic walls of the oven should not be cleaned.

- Catalytic surfaces absorb oil thanks to its porous structure and start to shine when the surface is saturated with oil, in this case it is recommended to replace the parts.

Glass surfaces

- When cleaning glass surfaces, do not use hard metal scrapers and abrasive cleaning materials. They can damage the glass surface.
- Clean the appliance using dishwashing detergent, warm water and a microfiber cloth specific for glass surfaces and dry it with a dry microfiber cloth.
- If there is residual detergent after cleaning, wipe it with cold water and dry with a clean and dry microfiber cloth. Residual detergent may damage the glass surface next time.
- Under no circumstances should the dried-up residue on the glass surface be cleaned off with serrated knives, wire wool or similar scratching tools.
- You can remove the calcium stains (yellow stains) on the glass surface with the commercially available descaling agent, with a descaling agent such as vinegar or lemon juice.
- If the surface is heavily soiled, apply the cleaning agent on the stain with a sponge and wait a long time for it to work properly. Then clean the glass surface with a wet cloth.
- Discolorations and stains on the glass surface are normal and not defects.

Plastic parts and painted surfaces

- Clean plastic parts and painted surfaces using dishwashing detergent, warm water and a soft cloth or sponge and dry them with a dry cloth.
- Do not use hard metal scrapers and abrasive cleaners. They may damage the surfaces.
- Ensure that the joints of the components of the product are not left damp and with detergent. Otherwise, corrosion may occur on these joints.

9.2 Cleaning Accessories

Do not put the product accessories in a dishwasher unless otherwise stated in the user's manual.

9.3 Cleaning the hob

Glass cooking surface

Follow the cleaning steps described for the glass surfaces in the "General cleaning information" section for the cleaning of glass cooking surface. You may complete your cleaning as per the information below for special cases.

- Sugar-based foods such as dark cream, starch and syrup should be cleaned immediately, without waiting for the surface to cool. Otherwise, the glass cooking surface may be permanently damaged.

9.4 Cleaning the Control Panel

- When cleaning the panels with knob-control, wipe the panel and knobs with a damp soft cloth and dry with a dry cloth. Do not remove the knobs and gaskets underneath to clean the panel. The control panel and knobs may be damaged.
- While cleaning the inox panels with knob control, do not use inox cleaning agents around the knob. The indicators around the knob can be erased.
- Clean the touch control panels with a damp soft cloth and dry with a dry cloth. If your product has a key lock feature, set the key lock before performing control panel cleaning. Otherwise, incorrect detection may occur on the keys.

9.5 Cleaning the inside of the oven (cooking area)

Follow the cleaning steps described in the "General Cleaning Information" section according to the surface types in your oven.

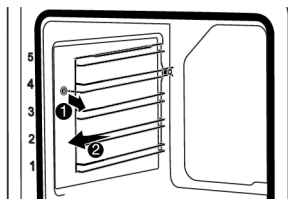
Cleaning the side walls of the oven

The side walls in the cooking area can only be covered with enamel or catalytic walls. It varies by model. If there is a catalytic wall, refer to the "Catalytic surfaces" section for information.

If your product is a wire shelf model, remove the wire shelves before cleaning the side walls. Then complete the cleaning as described in the "General Cleaning Information" section according to the side wall surface type.

To remove the side wire shelves:

1. Remove the front of the wire shelf by pulling it on the side wall in the opposite direction.
2. Pull the wire shelf towards you to remove it completely.



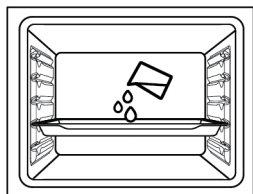
3. To reattach the shelves, the procedures applied when removing them must be repeated from the end to the beginning, respectively.

9.6 Easy Steam Cleaning

This allows cleaning of the dirt (not remaining for a long time) that is softened by the steam inside the oven and by the water droplets condensed in the internal surfaces of the oven easily.

1. Remove all accessories inside the oven.
2. Add 300 ml water into the tray and place it on the 2nd shelf of the oven.

i Refrain from using distilled or filtered water. Use ready-made waters only.



3. Set the oven control knob to the easy steam cleaning function and operate it for 25 minutes.

Open the door and wipe the oven interiors with a wet sponge or cloth.

For stubborn dirt, clean the product using dishwashing detergent, warm water and a soft cloth or sponge and dry it with a dry cloth.

i In the easy steam cleaning function, it is expected that the added water evaporates and condenses on the inside of the oven and the oven door in order to soften the light dirt formed in your oven. Condensation formed on the oven door may drip around when the oven door is opened. As soon as you open the oven door, wipe off the condensation.

(It varies depending on the product model. It may not be available on your product.) After the condensation inside the oven, puddle or moisture may occur in the pool channel under the oven. Wipe this pool channel with a damp cloth after use and dry it.



9.7 Cleaning The Drop Down Oven Door(s)

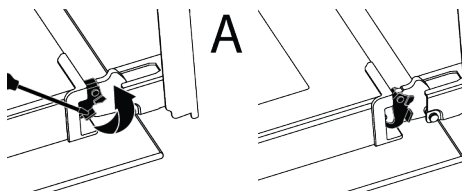
You can remove your upper oven door and door glasses to clean them. How to remove the doors and windows is explained in the sections "**Removing the drop down oven door(s)**" and "**Removing the inner glasses of the upper door**". After removing the door inner glasses, clean them using a dishwashing detergent, warm water and a soft cloth or sponge and dry them with a dry cloth. For lime residue that may form on the oven glass, wipe the glass with vinegar and rinse.



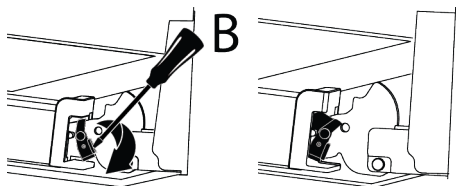
Do not use harsh abrasive cleaners, metal scrapers, wire wool or bleach materials to clean the oven door and glass.

Removing the drop down oven door(s)

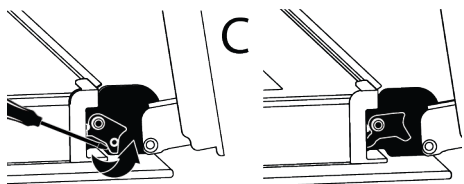
1. Open the oven door.
2. Open the clips in the front door hinge socket on the right and left by pushing them downwards as shown in the figure.
3. Hinge types vary as (A), (B), (C) types according to the product model. The following figures show how to open each type of hinge.
4. (A) type hinge is available in normal door types.



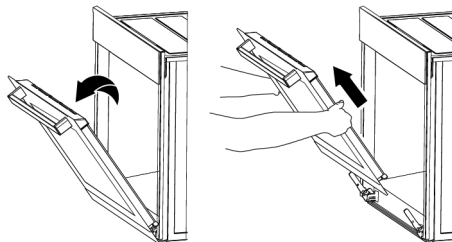
5. (B) type hinge is available in soft closing door types.



6. (C) type hinge is available in soft opening/closing door types.



7. Get the oven door to a half-open position.



8. Pull the removed door upwards to release it from the right and left hinges and remove it.



To reattach the door, the procedures applied when removing it must be repeated from the end to the beginning, respectively. When installing the door, be sure to close the clips on the hinge socket.

9.8 Cleaning the Oven Lamp

In the event that the glass door of the oven lamp in the cooking area becomes dirty; clean using dishwashing detergent, warm water and a soft cloth or sponge and dry with a dry cloth. In case of oven lamp failure, you can replace the oven lamp by following the sections that follow.

Replacing the oven lamp

General information

- To avoid the risk of electric shock before replacing the oven lamp, disconnect the product and wait for the oven to cool. Hot surfaces may cause burns!
- This oven is powered by an incandescent lamp with less than 40 W, less than 60 mm in height, less than 30 mm in diameter, or a halogen lamp with G9 sockets with less than 60 W power. Lamps are suitable for operation at temperatures above 300 °C. Oven lamps are available from Authorised Services or licensed technicians. This product contains a G energy class lamp.
- The position of the lamp may differ from that is shown in the figure.

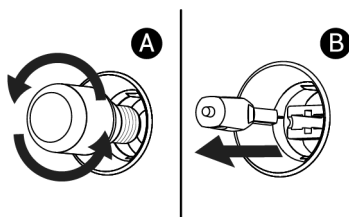
- The lamp used in this product is not suitable for use in the lighting of home rooms. The purpose of this lamp is to help the user see food products.
- The lamps used in this product must withstand extreme physical conditions such as temperatures above 50 °C.

If your oven has a round lamp,

1. Disconnect the product from the electricity.
2. Remove the glass cover by turning it counter clockwise.



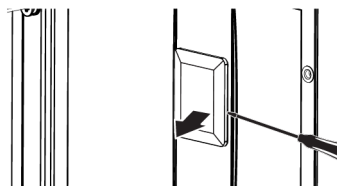
3. If your oven lamp is type (A) shown in the figure below, rotate the oven lamp as shown in the figure and replace it with a new one. If it is type (B) model, pull it out as shown in the figure and replace it with a new one.



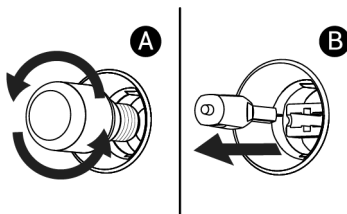
4. Refit the glass cover.

If your oven has a square lamp,

1. Disconnect the product from the electricity.
2. Remove the wire shelves according to the description.



3. Lift the lamp's protective glass cover with a screwdriver. Remove the screw first, if there is a screw on the square lamp in your product.
4. If your oven lamp is type (A) shown in the figure below, rotate the oven lamp as shown in the figure and replace it with a new one. If it is type (B) model, pull it out as shown in the figure and replace it with a new one.



5. Refit the glass cover and wire shelves.

10 Troubleshooting

If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Never try to repair your product yourself.

Steam is emanated while the oven is working.

- It is normal to see vapour during operation. >>> This is not an error.

Water droplets appear while cooking

- The steam generated during cooking condenses when it comes into contact with cold surfaces outside the product and may form water droplets. >>> This is not an error.

Metal sounds are heard while the product is warming and cooling.

- Metal parts may expand and make sounds when heated. >>> This is not an error.

The product does not work.

- Fuse may be faulty or blown. >>> Check the fuses in the fuse box. Change them if necessary or reactivate them.
- The appliance may not be plugged to the (grounded) outlet. >>> Check if the appliance is plugged in to the outlet.
- (If there is timer on your appliance) Keys on the control panel do not work. >>> If your product has a key lock, the key lock may be enabled, disable the key lock.

Oven light is not on.

- Oven lamp may be faulty. >>> Replace oven's lamp.
- No electricity. >>> Ensure the mains is operational and check the fuses in the fuse box. Change the fuses if necessary or reactivate them.

