

# **hansgrohe Activera Q**

## **290/180 EcoSmart**

### **Single Lever Bar Mixer Shower**

## **English installation and care guide**

Product reference: 28747000

### **Contents**

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### **About this guide**

English instructions and original manufacturer diagrams have been retained.

Page references have been updated to match this extracted guide.

Shared diagrams also include the Activera S model. Use reference 28747000.

The source labels the Q model as 240 in some diagram headings;

those original manufacturer headings have been retained.

Source: hansgrohe document 9.01756.03, dated 03/2026.

**Safety Notes**

- ⚠ Gloves should be worn during installation to prevent crushing and cutting injuries.
- ⚠ The product may only be used for bathing, hygienic and body cleaning purposes.
- ⚠ The arm of the shower head is intended only to hold the shower head. Do not load it down with other objects!
- ⚠ Children as well as adults with physical, mental and/or sensoric impairments must not use this product without proper supervision. Persons under the influence of alcohol or drugs are prohibited from using this product.
- ⚠ Do not allow the streams of the shower touch sensitive body parts (such as your eyes). An adequate distance must be kept between the shower and you.
- ⚠ The product may not be used as a holding handle. A separate handle must be installed.
- ⚠ The hot and cold supplies must be of equal pressures.

**Installation Instructions**

- Prior to installation, inspect the product for transport damages. After it has been installed, no transport or surface damage will be honoured.
- The pipes and the fixture must be installed, flushed and tested as per the applicable standards.
- The plumbing codes applicable in the respective countries must be observed.
- The installation dimensions stated in these installation instructions are ideal for people of approximately 1800 mm in body height. The dimensions can be altered if required. In this case, pay attention to the fact that a change of installation height will also change the minimum height, and that the altered mounting dimensions must be taken into consideration.
- During installation of the product by qualified trained personnel, make sure that the entire fastening surface is even and smooth (no protruding seams or tile offset), that the finish of the wall is suitable to apply the product and has no weak points.
- The mesh washer must be insert to protect the shower against incoming dirt by pipework. Incoming dirt leads to defects or/and can damage parts of the shower; such caused faults voids all liability and guarantee claims.
- The product is not designed to be used with steam baths!
- If required, the bottom part of the pipe between the fixture and the shower head can be shortened with a fine-toothed saw.

**Technical Data**

|                                                                                                                                                |                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Operating pressure:                                                                                                                            | max. 1 MPa                            |
| Recommended operating pressure:                                                                                                                | 0,1 - 0,5 MPa                         |
| Test pressure:                                                                                                                                 | 1,6 MPa<br>(1 MPa = 10 bar = 145 PSI) |
| Hot water temperature:                                                                                                                         | max. 60°C                             |
| Centre distance:                                                                                                                               | 150±12 mm                             |
| Connections G 1/2:                                                                                                                             | cold right - hot left                 |
| Thermal disinfection:                                                                                                                          | 70°C / 4 min                          |
| <ul style="list-style-type: none"> <li>• Safety against backflow</li> <li>• The product is exclusively designed for drinking water!</li> </ul> |                                       |

**Symbol description**

 Do not use silicone containing acetic acid!

 Adjustment (see page 5)

To adjust the hot water limiter. Using a hot water limiter in combination with a continuous flow water heater is not recommended.

 Dimensions (see page 6)

 Flow diagram (see page 6)

 Spare parts (see page 10)

**Special accessories** (order as an extra)

 tile-matching-disk Colors #92950000 (see page 10)

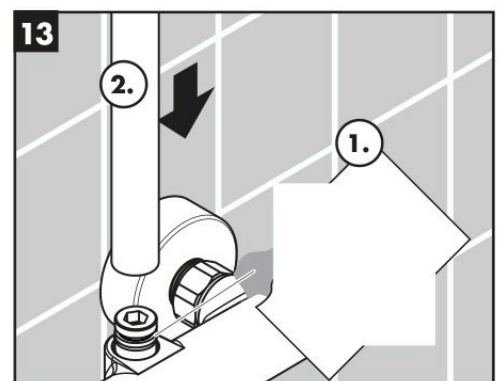
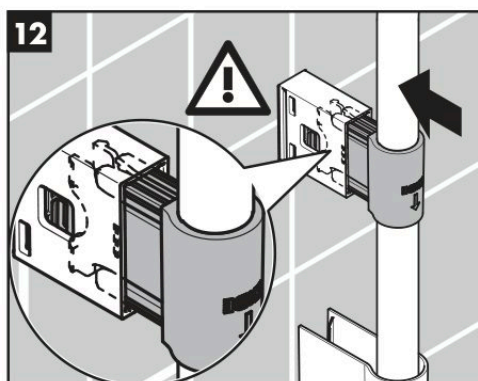
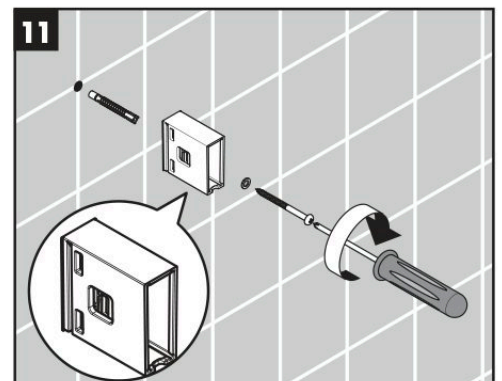
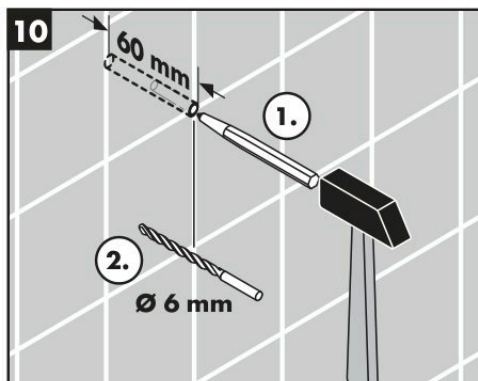
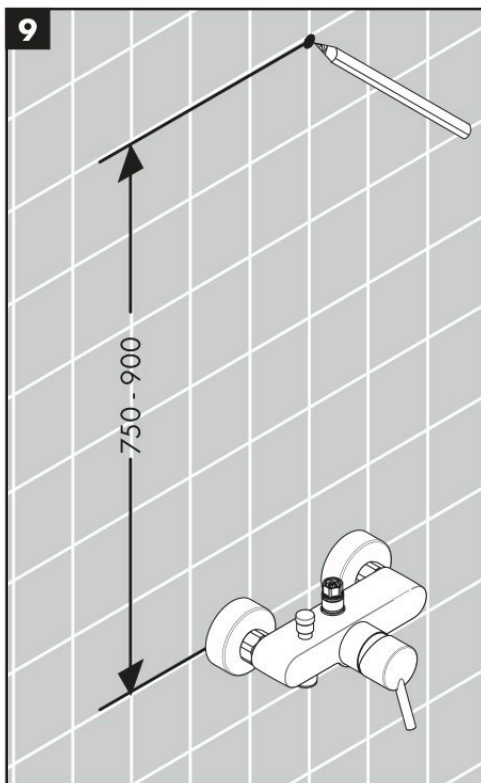
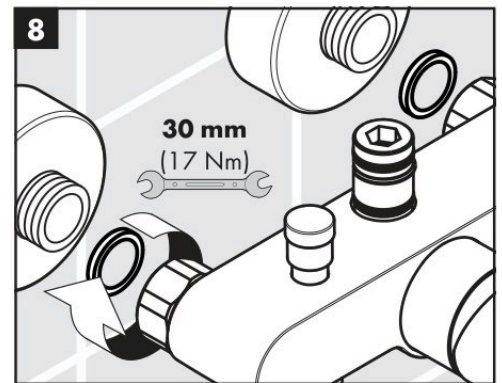
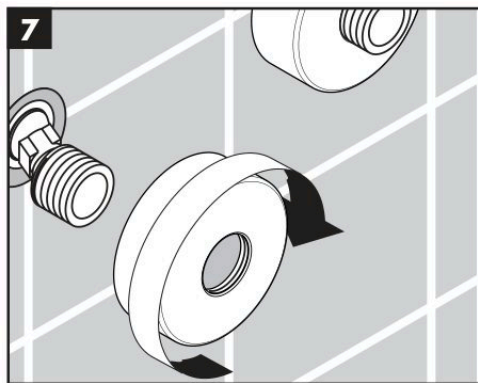
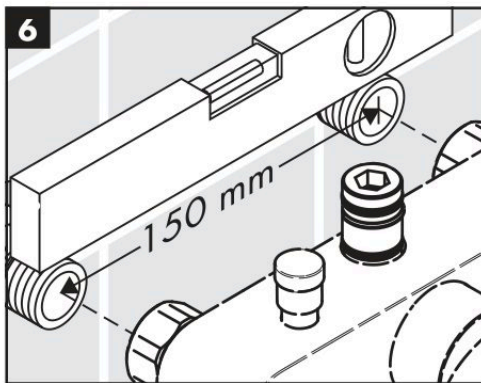
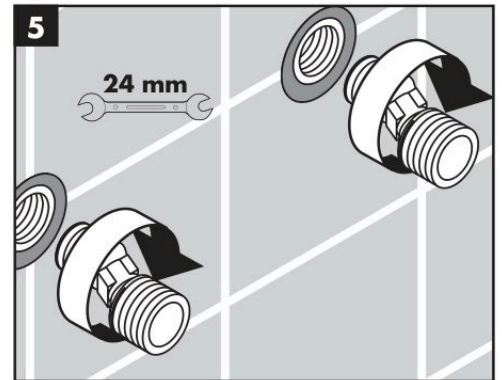
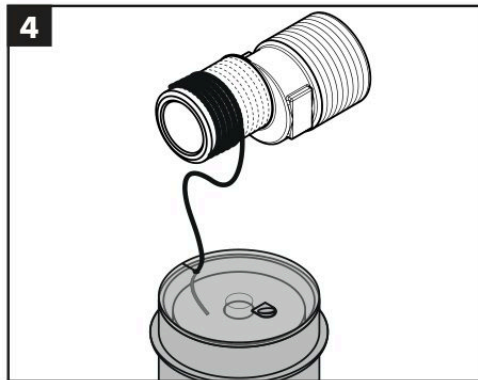
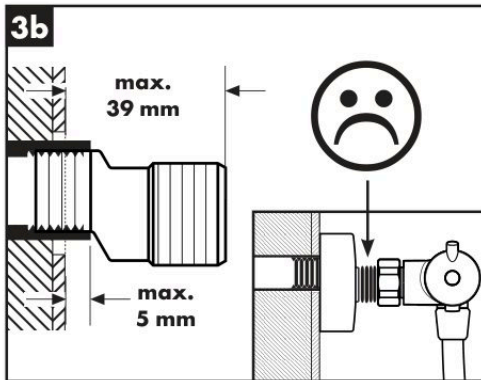
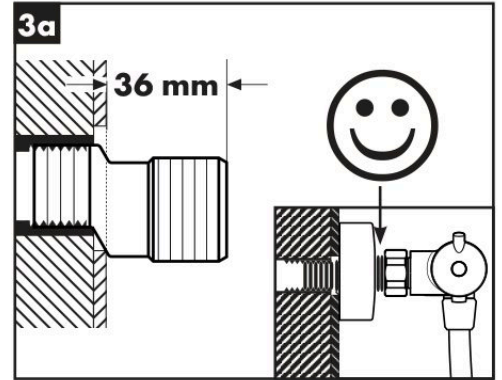
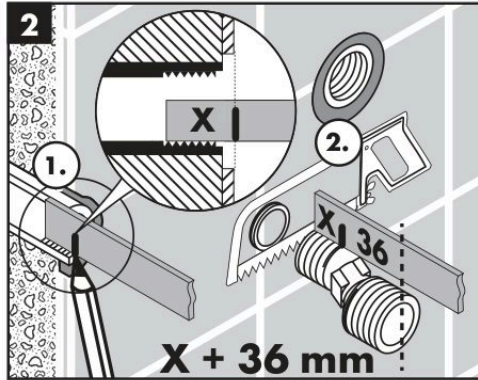
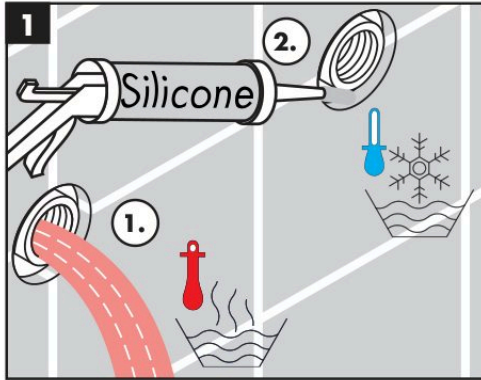
 Cleaning (see page 8)

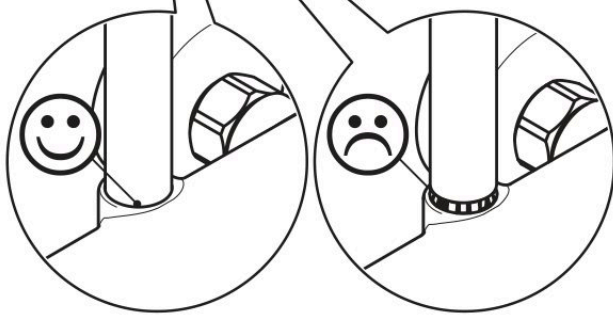
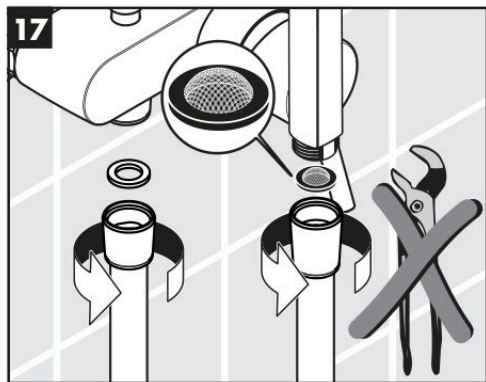
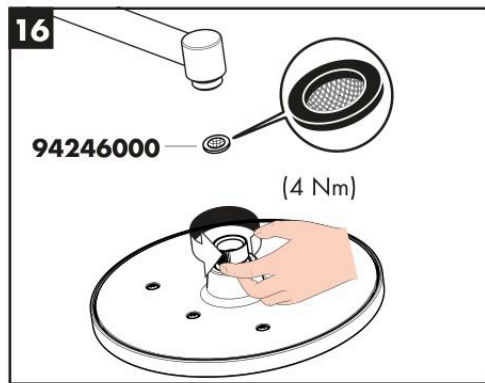
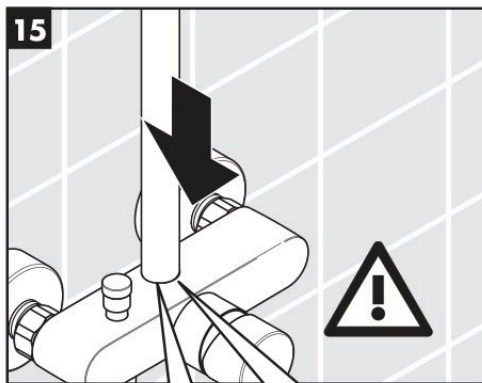
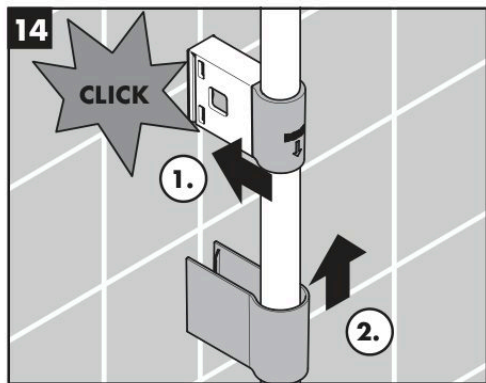
 Operation (see page 7)

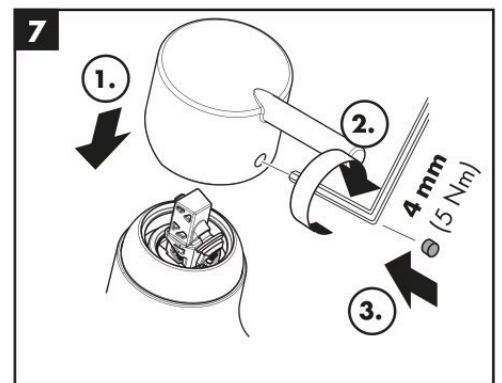
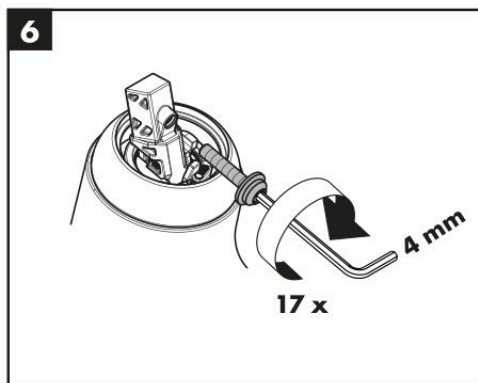
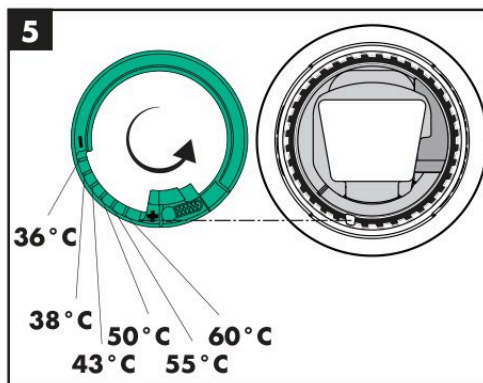
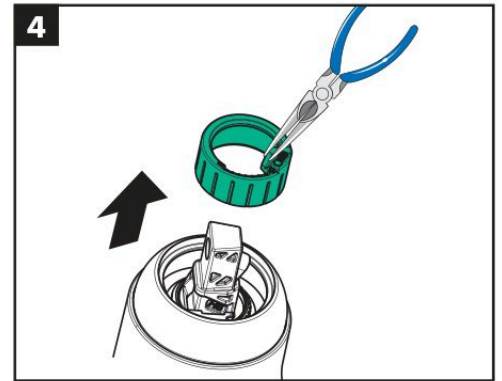
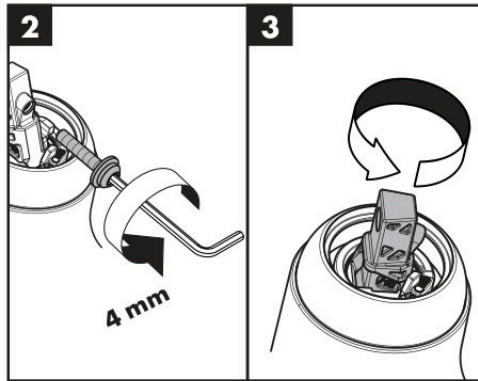
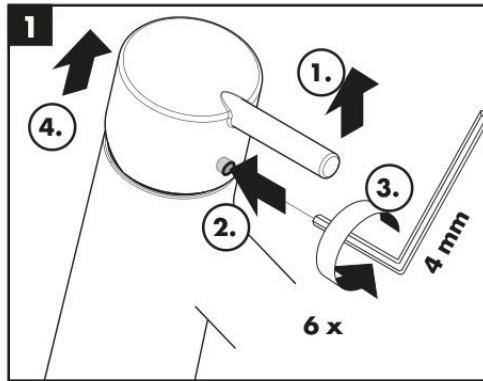
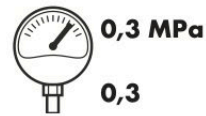
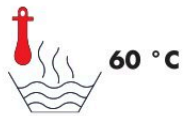
To empty the overhead shower after use, hold it in a slightly inclined position.

 Test certificate (see page 5)

| Fault                            | Cause                                                                                                       | Remedy                                                                                          |
|----------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| Insufficient water               | - check valve hasn't moved back<br>- Shower filter seal dirty                                               | - Exchange check valves<br>- Clean filter seal between shower and hose                          |
| Mixer stiff                      | - Cartridge defective, calcified                                                                            | - Exchange cartridge                                                                            |
| Mixer dripping                   | - Cartridge defective                                                                                       | - Exchange cartridge                                                                            |
| Hot water temperature too low    | - Hot water limiter incorrectly set                                                                         | - Set hot water limiter                                                                         |
| Instantaneous heater didn't work | - Flow limiter in handshower isn't removed<br>- Shower filter seal dirty<br>- check valve hasn't moved back | - Remove flow limiter<br>- Clean filter seal between shower and hose<br>- Exchange check valves |







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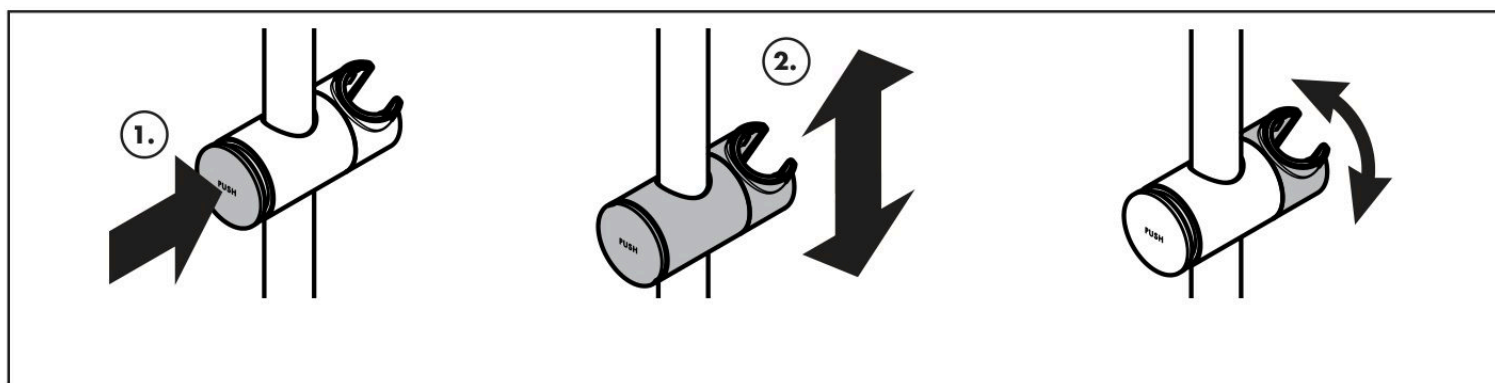
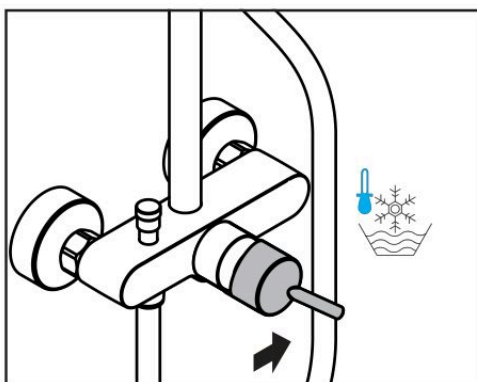
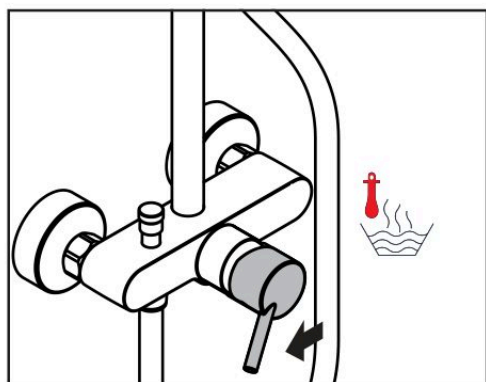
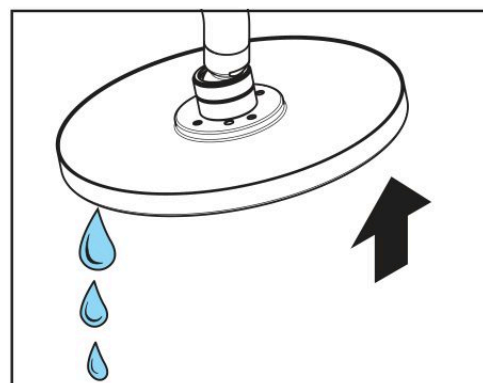
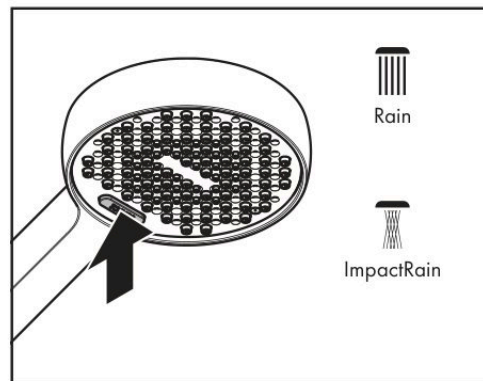
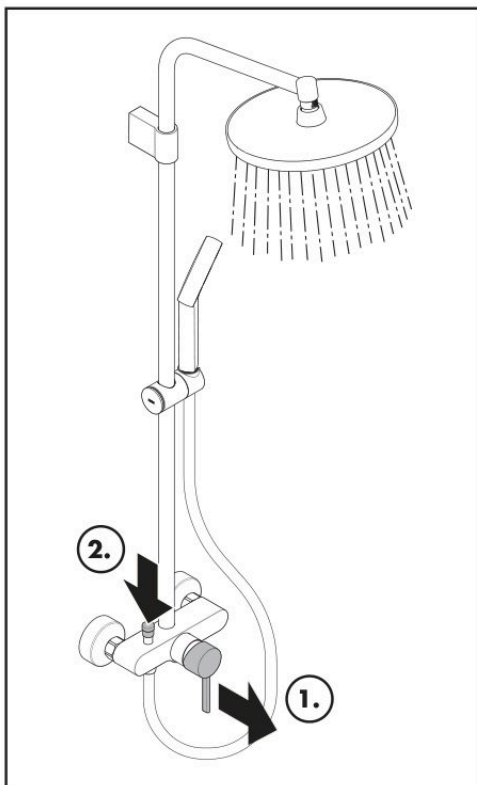
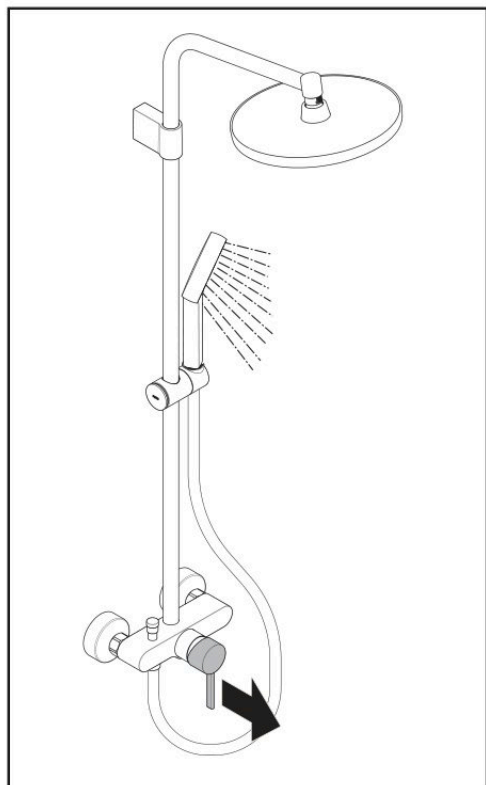
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**28875000** PA-IX 10409/IOS

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# Cleaning and care

## **QuickClean / QuickClean+**

Just clean: simply rub over the spray nozzles to remove lime scale.

## **Cleaning recommendation / Warranty / Contact**

<https://www.hansgrohe.com/cleaning-recommendation>

<https://www.hansgrohe.com/warranty>

<https://www.hansgrohe.com>

## **Manufacturer contact**

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See the following page for the manufacturer cleaning diagrams.

