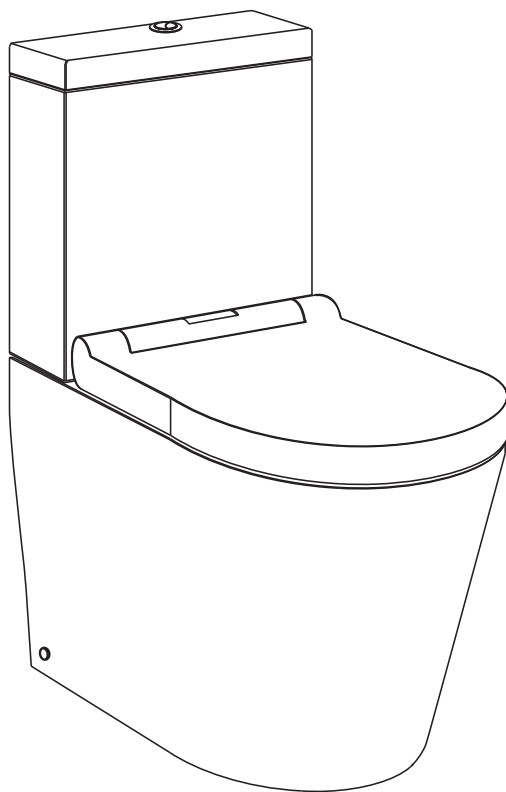




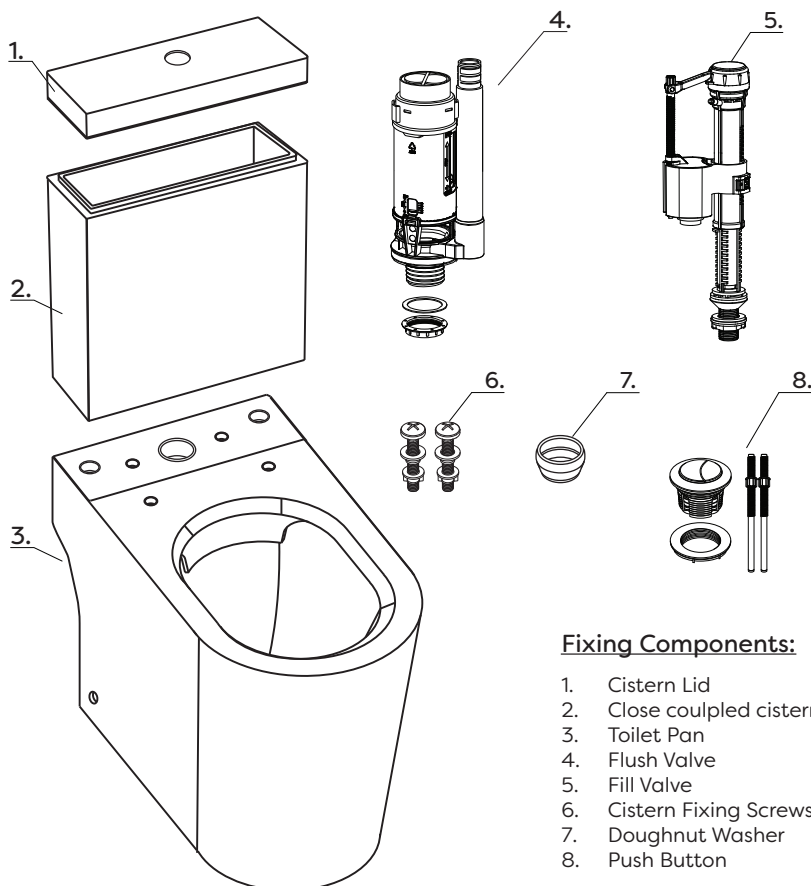
Fitting Instructions

Please follow them carefully and
leave this manual with end user

Please note: Image is for illustrative purposes only and may differ slightly to the actual product

Before you begin:

1. **We recommend that this product is installed by a qualified tradesperson** accept no liability for products incorrectly installed or any damage to the floor, walls, plumbing, toilet pan, cistern, or personal injury during installation.
2. **Check the chosen wall space for any pipes/cables prior to drilling**
3. **We recommend that the cistern must be fastened to a load bearing wall. Check the type of wall you are fixing into and use suitable fixings.**
4. **This product is tested in accordance with BS EN 997:2018 Standards.** Observe all local plumbing and building codes & regulations.
5. Ensure the incoming mains water supply is switched off prior to commencing the installation.
6. For the following instructions, it is assumed that the in-wall/floor plumbing has already been prepared.
7. Unpack the product then read these instructions before proceeding. Inspect the product for damage. If any damage is found, contact our Customer Relations team.



Fixing Components:

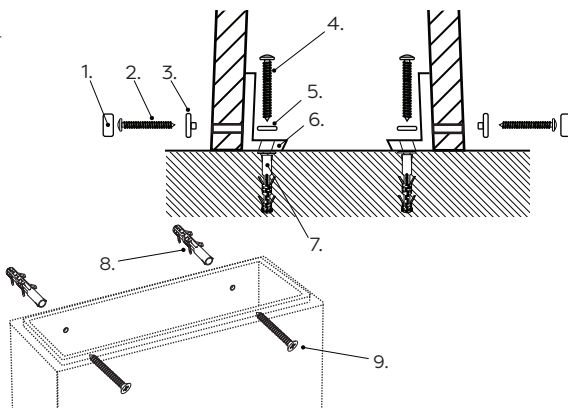
1. Cistern Lid
2. Close coupled cistern
3. Toilet Pan
4. Flush Valve
5. Fill Valve
6. Cistern Fixing Screws (x2)
7. Doughnut Washer
8. Push Button

Diagrams are for illustration purposes only. Your Toilet / Cistern may superficially differ from this drawing however the installation guide steps still apply.

Recommended Fittings:

Pan Floor Fixing Kit

1. Screw Cover
2. Bracket to pan fixing screw
3. Screw cup
4. Floor screw
5. Screw washer
6. Floor 'L-shaped' fixing bracket
7. Floor plug



Cistern Fixing Kit (Not Included):

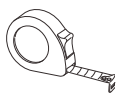
8. Wall Plug
9. Wall screw

Tools Required (Not Included):

Ensure the appropriate PPE is used during installation



Pencil



Tape Measure



Drill



Screw Driver



Spirit Level



Adjustable Wrench



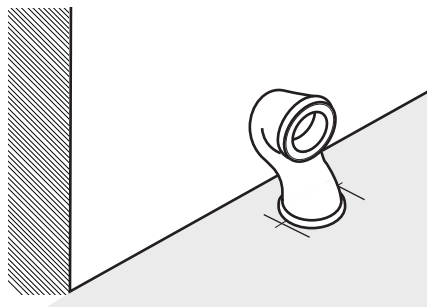
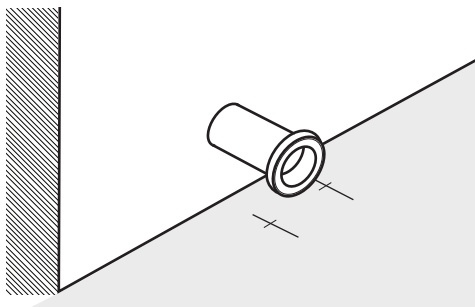
Silicone Sealant

Pan connector:

- The pan connector should be prepared for connection to the toilet being installed (Not Included).

Please note: Pan connector (waste pipe) may need to be purchased separately if a new installation

- Depending on your toilet, the pan connector could be installed through the wall or the floor.



Installation

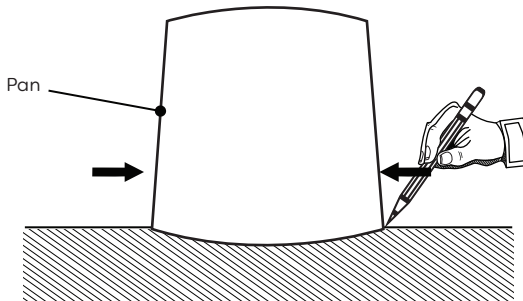
Step 1:

- Once the pan connector pipe is prepared, add a small amount of lubricant to the seal, then push the toilet into the required position, with the pan connector fully connected to the soil pipe (spigot).



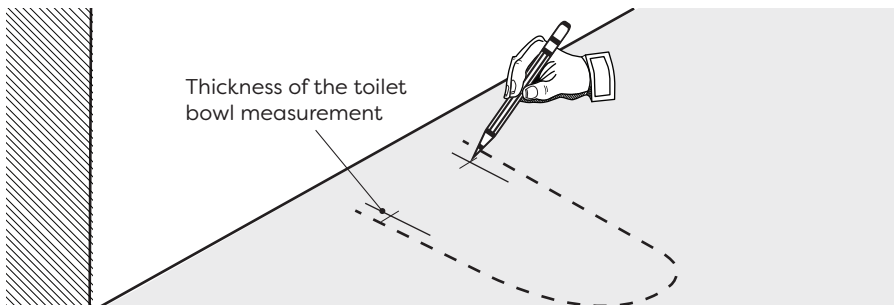
Step 2:

- Ensure that the toilet pan is level and fully backed against the wall. Mark on the outer edge of the pan (on both sides), a line with each fixing hole located in the side wall of the toilet pan.



Step 3:

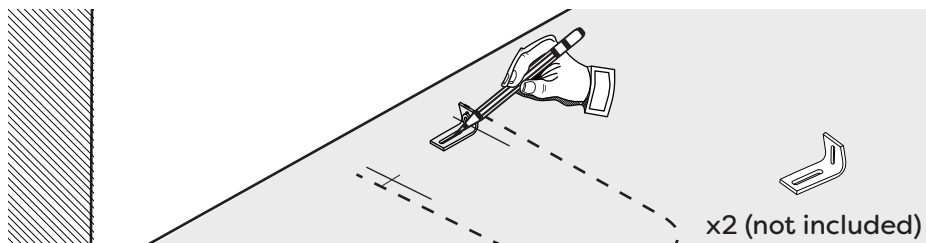
- Remove the pan from the location. Then measure the thickness of the toilet side wall and make another mark inwards from the original mark and in line with the fixing hole. Repeat on the other side.



Step 4:

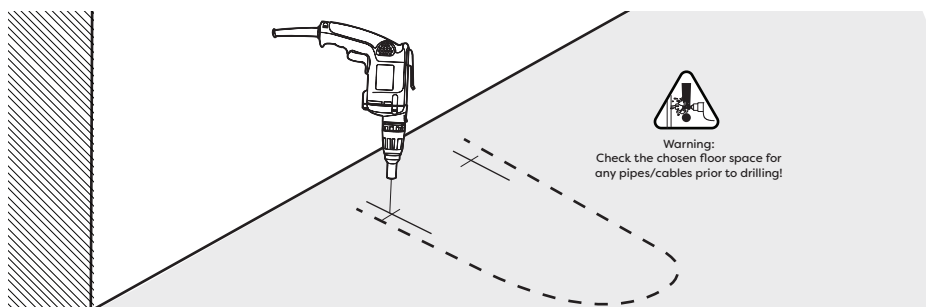
- If using the 'L' shaped bracket assembly, place the front edge of the bracket on the inside mark, then mark the screw hole position to secure the bracket to the floor. Repeat this on the other side.

Please note: For toilets which secure directly to the floor, the 'L' shaped bracket is not used



Step 5:

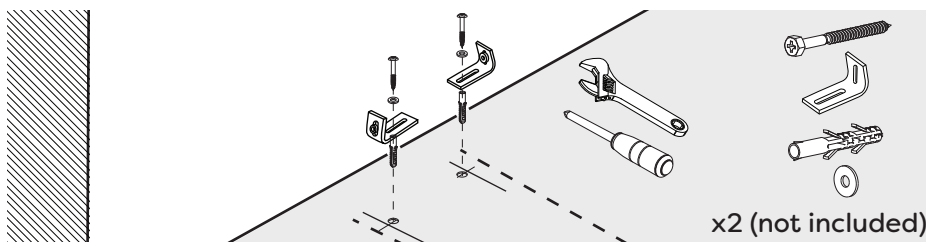
- Remove the brackets and carefully drill the holes, ensuring that no pipes or cables can be damaged.



Step 6:

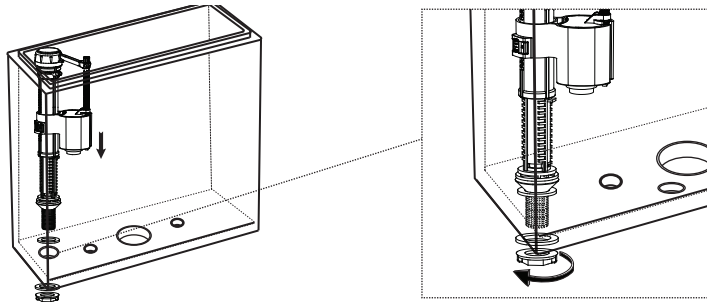
- Insert the rawl plugs into the pre drilled holes if you are fitting into a solid floor. Then place the brackets over the drilled holes/plugs and insert the washers and screws through the brackets and secure into position.

Please Note: this may be either a screwdriver slot or spanner fitting, depending on specification.



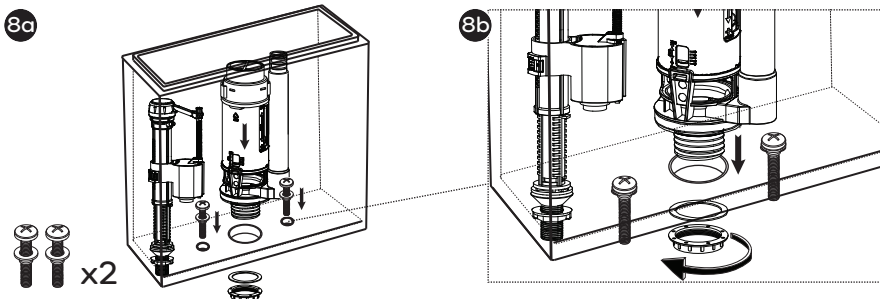
Step 7:

- Prepare the cistern by inserting the fill valve within the cistern, then secure into place by screwing the back nuts to the underside of the cistern (as shown in the diagram below).



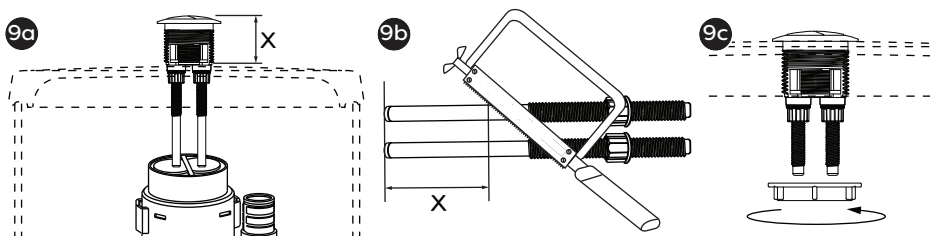
Step 8:

- Unscrew the back nuts off the cistern fixing screws, then insert the screws into the cistern. Unscrew the base nut and washer from the flush valve. Insert the flush valve into the central hole of the cistern, then secure into place by screwing the washer and base nut into the underside of the cistern (as shown in the diagram below).



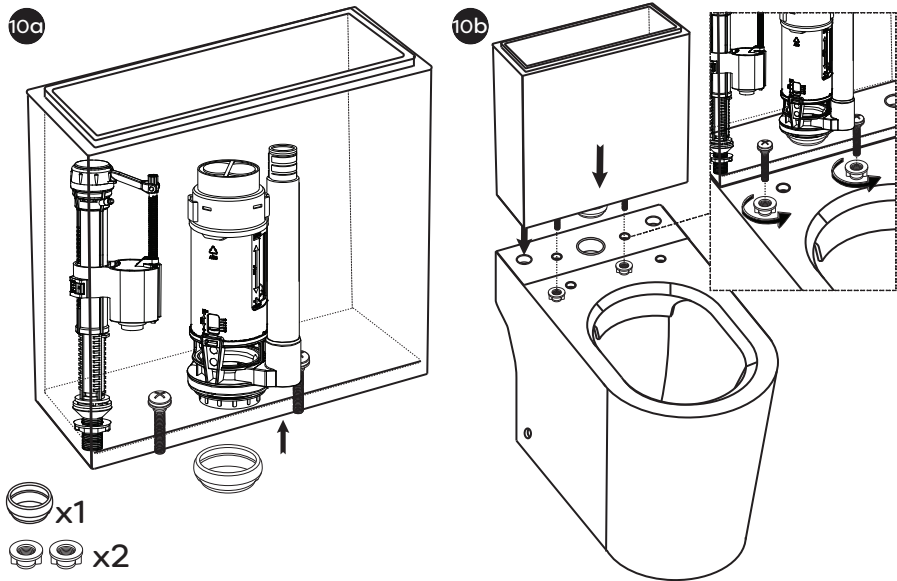
Step 9:

- Place the push button through the hole in the cistern lid and fit the lid to the tank. When the rods touch the syphon, measure the height 'X'. Unscrew the rods and cut down by the dimension 'X', at the end that will touch the syphon. Attach the rods to the push button then fit the button to the cistern lid.
- **Note:** These should be cut so that there is a 2mm minimum gap between the end of the rod and the button of the syphon.



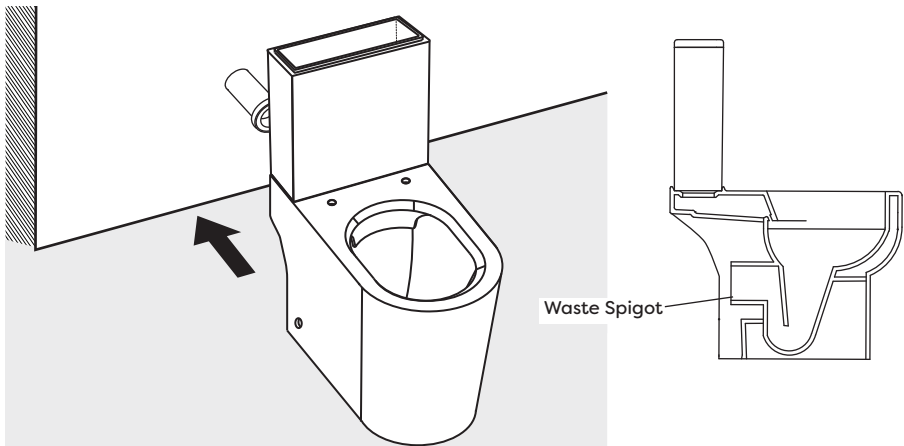
Step 10:

- Fit the thick doughnut washer to the tail of the flush valve and ensure it is fully surrounding the nut. Fit the cistern onto the toilet pan, allowing the fittings to pass through the holes in the pan. Screw the back nuts onto the cistern fixing screws and tighten.



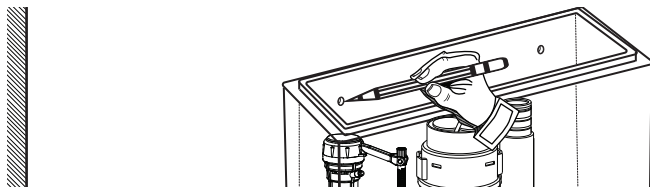
Step 11:

- Re-fit the toilet pan and push the waste spigot onto the pan connector, add a small amount of lubricant to assist. Align the fixing holes on the pan with the floor brackets.



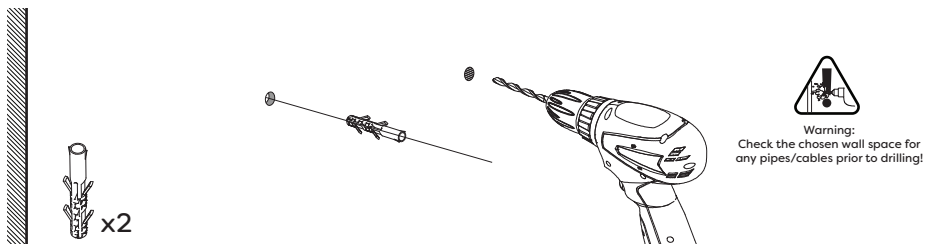
Step 12:

- Once aligned, mark the fixing holes at the back of the cistern to the wall. Ensure that the markings are level using a spirit level.



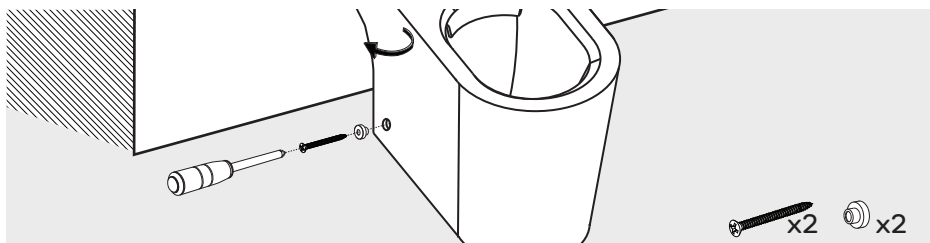
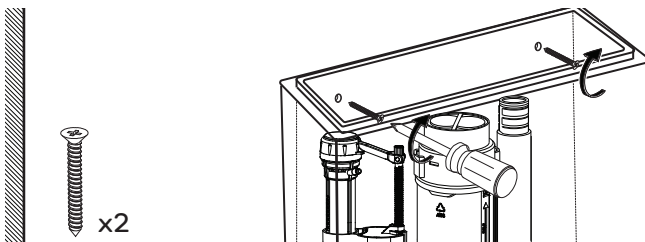
Step 13:

- Remove the pan from location and carefully drill the holes in the wall, ensuring that no pipes or cables can be damaged. Then insert rawl plugs into the drilled holes.



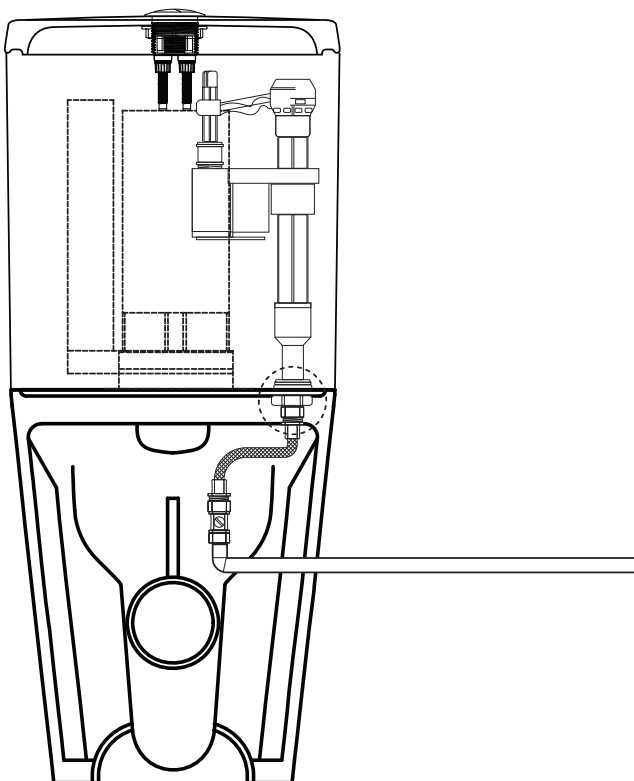
Step 14:

- Re-fit the pan over the fixing holes. Once aligned, secure the toilet pan and cistern into position using the appropriate fixings.



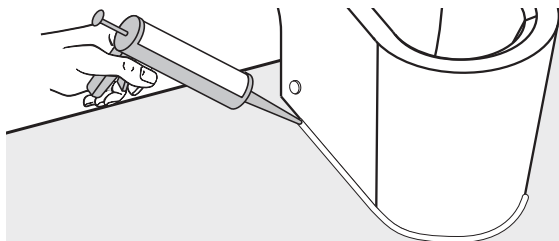
Step 15:

- From underneath the cistern, make the connection from the mains water supply to the threaded tail of the fill valve. Tighten all the connections with an adjustable wrench.



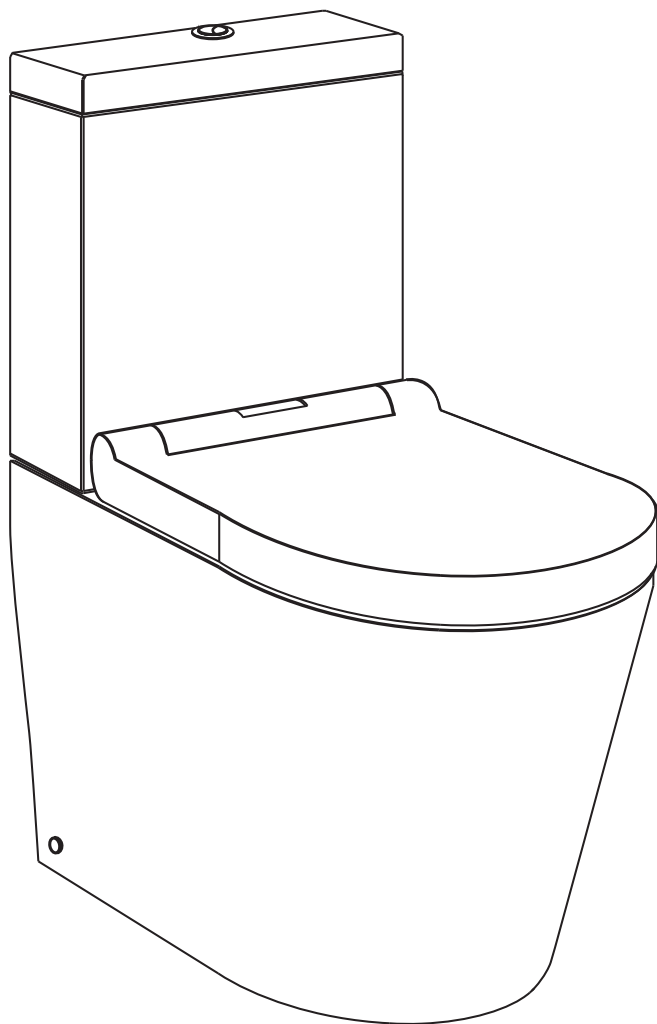
Step 16:

- Finish by pushing on the screw covers. Once installation is completed, apply a fine bead of good quality silicone around the bottom edge of the toilet pan. Allow 24 hours for the sealant to fully dry.



Step 17:

- Once assembly is completed, turn on the water supply and test the flush operation. Check all joints and connections for any leaks.

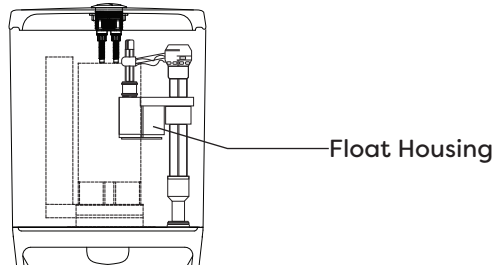


Troubleshooting

Please note: It is recommended to turn off the water supply before carrying out any internal maintenance.

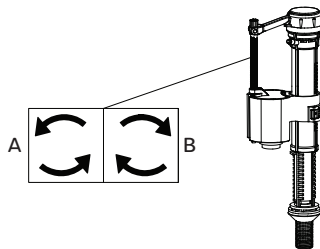
Water continues to run into the toilet pan:

- Check the fill valve is closing when reaching the correct recommended water level. Ensure the float mechanism is not being obstructed and causing the cistern to continually fill thus causing an overflow into the toilet pan.



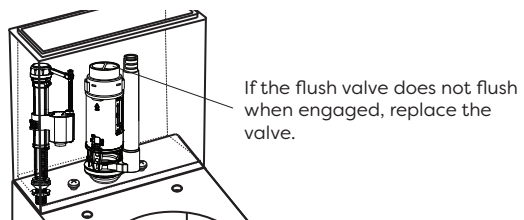
Insufficient or too much water entering the cistern tank:

- Adjust the fill valve by turning the float screw, until the desired level is reached. Turning the float screw anti-clockwise (**A**) will lower the water level, and turning the float screw clockwise (**B**) will increase the water level.



No flush operation when the flush button is pressed:

- Carefully remove the basin lid and press the two buttons on the flush button. Check that the rods engage the flush valve properly (that the rods are properly touching the flush button). If the cistern flushes 'normal', ensure the flush button is fitted in the correct orientation.



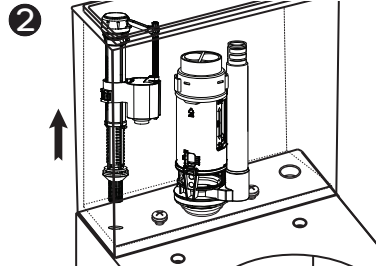
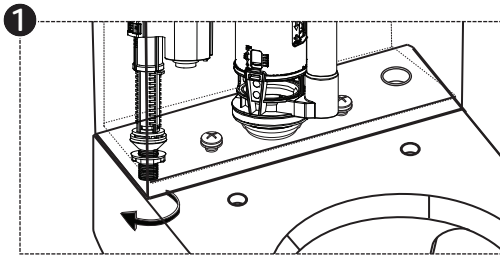
Maintenance

Please note: Turn off the water supply and flush the toilet to drain away the water in the tank, it is also recommended to have a bucket under the tank to catch the draining water.

Depending on the toilet design you may need to remove the toilet pan from its location to access the inlet valve water supply and retaining nut.

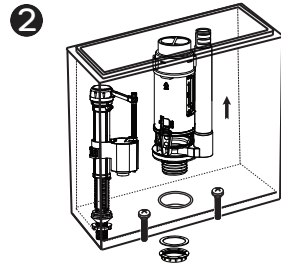
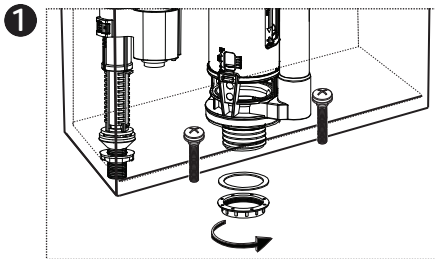
To replace the Fill valve:

- Disconnect the inlet supply pipe. Unscrew the nut on threaded tail then remove the fill valve from the cistern tank. Once replaced, ensure all components are re-fitted.



To replace the Flush Valve:

- Disconnect the inlet supply pipes, unscrew the back-nuts from the cistern fixing screws to lift the cistern from the pan. Remove the flush valve from the cistern by unscrewing the base nut. Upon replacing, ensure the flush valve is in the correct orientation and all components are re-fitted.



Recycling and Disposal:

Please recycle the packaging in accordance with your local government regulations on waste handling and follow the same advice at the end of the products life.

Cleaning:

To maintain the surface finish of your product, wipe the toilet regularly using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials which can strip and scratch the surface.