



Your fitting has a high quality finish and should be treated with care to preserve the visible surfaces.

All surfaces will wear if not cleaned correctly, the only safe way to clean your mixer tap is to wipe with a soft damp cloth. Stains can be removed using washing up liquid. All bath cleaning powders and liquids will damage the surface of your fitting, even the non-scratch cleaners.

Note: Never use abrasive detergents or disinfectants or those containing alcohol, hydrochloric acid or phosphoric acid.

Troubleshooting

Symptom	Cause	
No flow or low flow rate	partially closed isolation valve.	
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	
	Head of water is below the minimum distance required.	
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do
	Airlock or partial blockage in the supply pipework.	Flu
Water dripping from taps	This is normal for a short time after using the taps.	This
	If water continues to drip, possibly due to the ceramic disc valves	Rem s
Taps do	Closed isolation valve.	
not turn on	Mains water supply turned off.	

Please use this space for any notes you or your installer may have regarding the installation / plumbing of this product.

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Remedy

Open isolation valve.

Increase water flow rate or pressure through system.

2 meters minimum required.

not use other water outlets when using the taps.

ush through pipework to ensure removal of debris and any airlocks.

s is caused by capilary action, the build up of water in the tap body.

move valves and clean, refer to 'Maintenance' section before starting any maintenance.

Open isolation valve.

Turn on mains water supply.

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