

General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Operation

Off

Left Outlet On

Right Outlet On

Increased Temperature

Decreased Temperature

Wall Outlet Installation

Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your shower accessories have enough reach from that position. Finish the wall surface.

Fit the wall outlet, ensuring the washers are fitted either side of the wall.

Go to Step 5 in the Installation Steps.

Servicing Intervals

To reduce the build up of lime scale and to ensure this shower works to its maximum performance we recommend this shower is serviced every 6-12 months depending on the hardness of your water.

Without rear access

Follow Step 5 in the Installation Steps, fitting a 1/2" female connection at the hole in the wall (not supplied).

Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant ensuring the rubber seal is fitted to the back of the wall outlet.

Maintenance - Cartridge Cleaning

1

Remove the handles.

IMPORTANT
Isolate the water supply before starting!

2.5 mm

2

Gently remove the concealing plate from the wall.

3

Remove the temperature stop and the shrouds.

23 mm (Cartridge)

(Ret. Nut)

Remove the cartridge retaining nut, cartridges, and piston assembly.

4

Remove any O-rings and soak all components in de-scaler and wash off in clean water. Examine all seals and replace if needed. Use WRAS approved silicon based grease on all seals.

5

Reverse the installation steps, ensuring the temperature stop is aligned correctly.

6

Follow the Temperature Adjustment steps if required.

1

2

3

Increase Temperature

Decrease Temperature

Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to the specification for the minimum distance required.
	Are the water supply pressures balanced?	If pressures are unbalanced, a pressure reducing valve should be used for optimum performance.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the shower.
	Airlock or partial blockage in the supply pipework.	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Hot/Cold water supply has failed	Check the hot and cold feeds. The shower will not work if either fails.
Maximum Water Temperature too Hot/Cold	Maximum Water Temperature needs adjusting.	Refer to the Temperature Setting section to set your desired maximum temperature.
Outlet Water Temperature too Hot/Cold	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Installation conditions outside operating parameters.	Refer to the specification for the minimum distance required.
	Hot water temperature is less than 10°C above the required blend temperature	Adjust hot water temperature or wait for water to reheat if a stored water system is used.
	Instantaneous water not igniting because the water flow rate is too low.	Increase water flow rate through the system. Refer to the Maintenance section to clean/check the cartridge and filters for any damage. Contact your boiler manufacturer.
	Instantaneous water not igniting because the water pressure is too low.	Refer to the specification for system requirements. Increase water pressure through the system. Contact your boiler manufacturer.
Only hot/cold water from Shower Valve	Inlet water supplies are reversed.	Check the water inlet connections are the correct way around: Hot on the left, Cold on the right when viewed from the front. Rework pipework as necessary.
	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
Water dripping from shower	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower.
	If water continues to drip, possibly due to the cartridge	Remove cartridge and clean, refer to 'Maintenance' section before starting any maintenance.
Shower does not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

Our Guarantee



At Bristan, we offer solid guarantees on all our products, effective from the date of purchase.

To start your free guarantee, register your product by visiting: www.bristan.com/register

For full guarantee terms and conditions visit: www.bristan.com/service-centre/guarantees.

Contact Us

Bristan Group Ltd.
A Masco Company

UK:

Bristan Group,
Pooley Hall Drive,
Birch Coppice Business Park,
Dordon, Tamworth
B78 1SG.

EU:

Masco Europe S.à.r.l.
14 Rue Strachen
6933 Mensdorf
Luxembourg

Email Us:

enquire@bristan.com

Website:

www.bristan.com

Call Us:

+44330 026 6273

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BRISTAN

Installation Instructions & User Guide

Please leave these instructions
with the end user

FHC ABSQ01 Range (D2)

Specifications

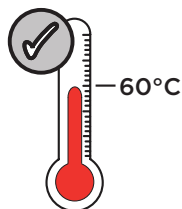
Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

Inlet Water Temperature



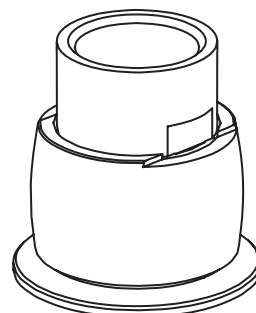
Maximum Hot 60°C

IMPORTANT



The inlet hot water must be at
least 10°C above the require
blend temperature.

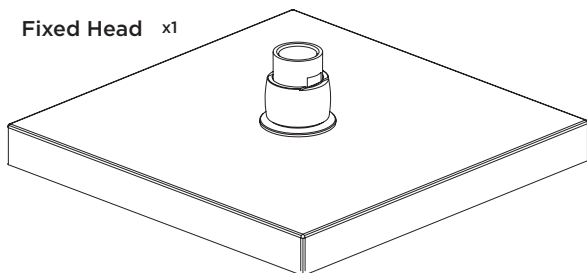
Inlet Connections



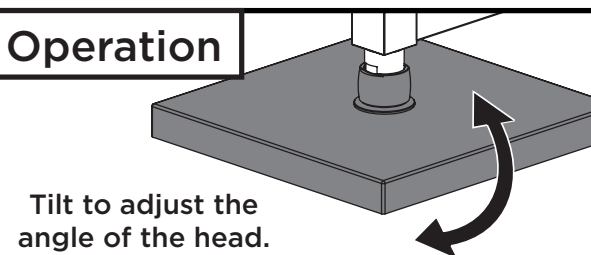
1/2" BSP (female)

Pack Contents

Fixed Head x1



Operation

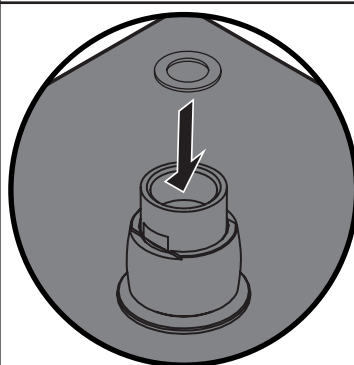


Tilt to adjust the
angle of the head.

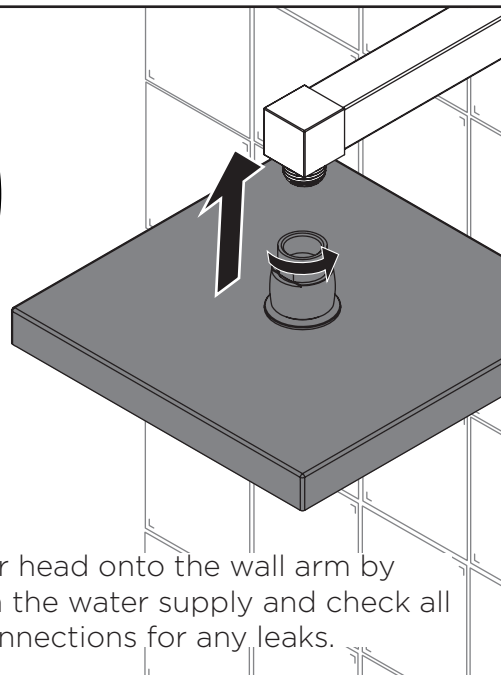
Installation



Products shown in these instructions are for illustration
purposes only. Your shower can still be installed and operated by
following these instructions.



Ensure the washer
is correctly inserted
into the fixed head.



Screw the shower head onto the wall arm by
HAND ONLY. Turn on the water supply and check all
joints and connections for any leaks.

Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit www.wrasapprovals.co.uk/approvals-directory

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

- Wear eye protection

- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

Spare Parts



To replace any spare
parts for your tap, why
not scan the QR Code or
visit www.bristan.com
and search for
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Cleaning

General Cleaning

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Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Cleaning The Shower Head

Your Bristan shower head is equipped with rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly and before you turn the shower on to remove and scale or debris.

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

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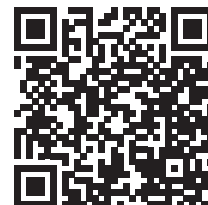
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Installation Instructions & User Guide

Please leave these instructions
with the end user

ARM WASQ01 Range (D6)

Specifications

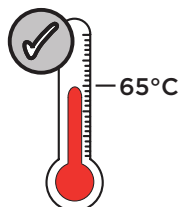
Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

Inlet Water Temperature



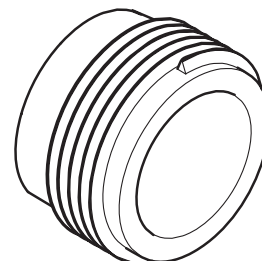
Maximum Hot 65°C

IMPORTANT



The inlet hot water must be at
least 10°C above the require
blend temperature.

Inlet Connections

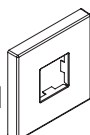


1/2" BSP

Pack Contents

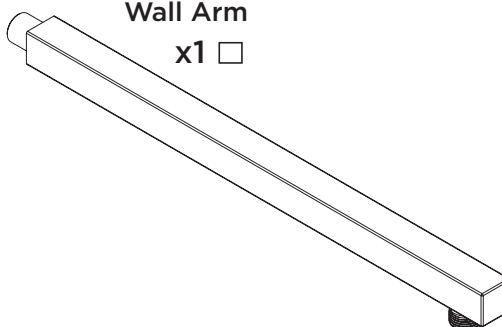
Shroud

x1



Wall Arm

x1



Backnut

x1



Rubber
Washer

x1



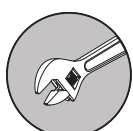
Tools Required for Installation



Pipe Cutter



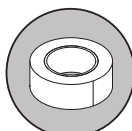
Pencil



Adjustable Spanner



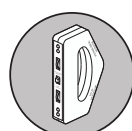
Drill



PTFE Tape



Safety
Goggles



Electronic Detector

Prior to Installation

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Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

- Wear eye protection

- Unplug equipment after use

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Installation



PLEASE NOTE - Products shown in these instructions are for illustration purposes only. Your product can still be installed by following these instructions.

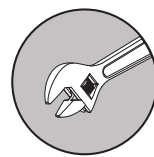
1

Thread the arm through the wall.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

2

Place the rubber washer followed by the backnut onto the threaded connection.



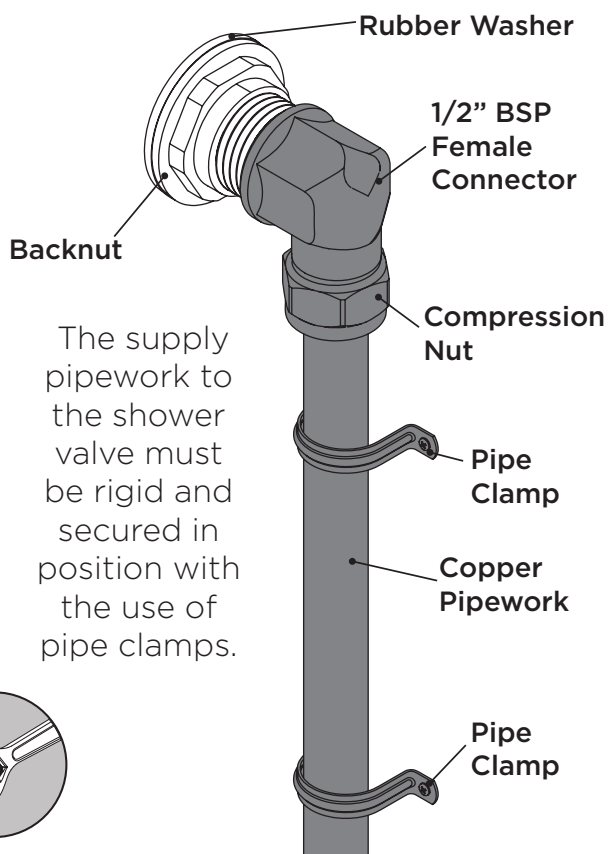
Slide the washer towards the wall and tighten the backnut.

Ensure the arm is stable and secured in place.



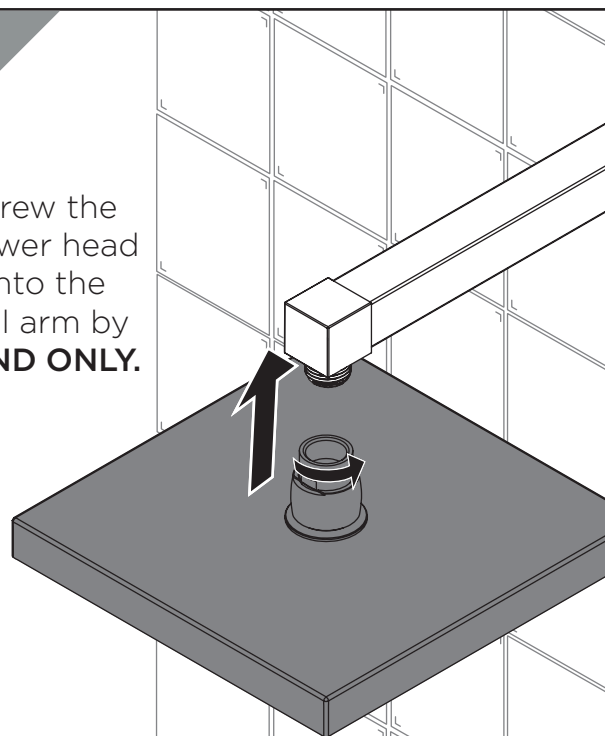
3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).



4

Screw the shower head onto the wall arm by **HAND ONLY**.

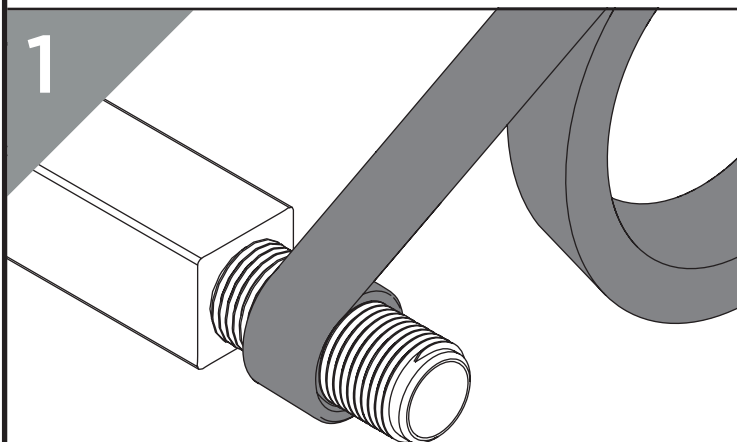


Turn on the water supply and check all joints and connections for any leaks.

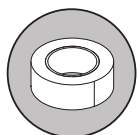
Alternative Installation

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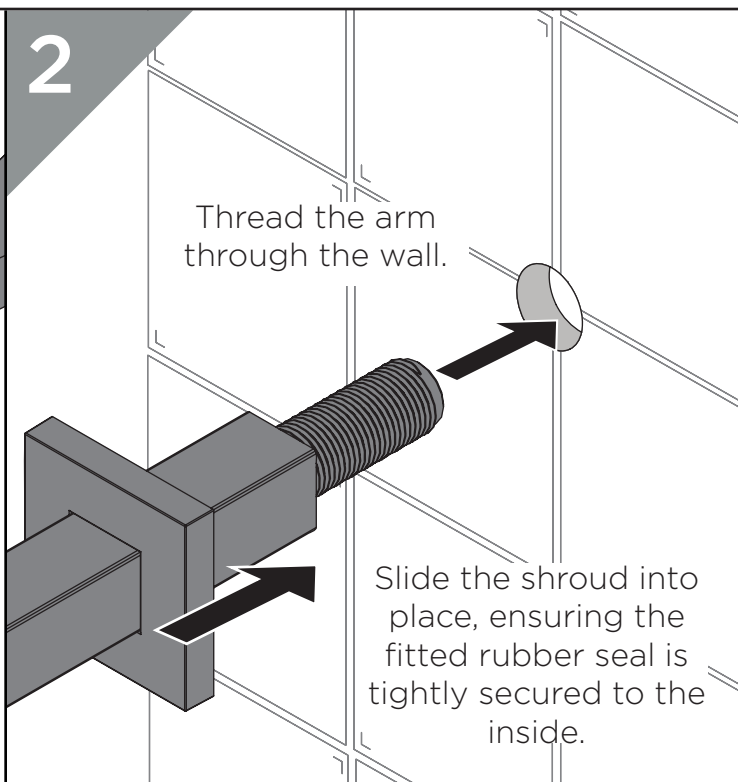
1



Use a suitable sealant that is compliant with UK Water Regulations around the thread.



2

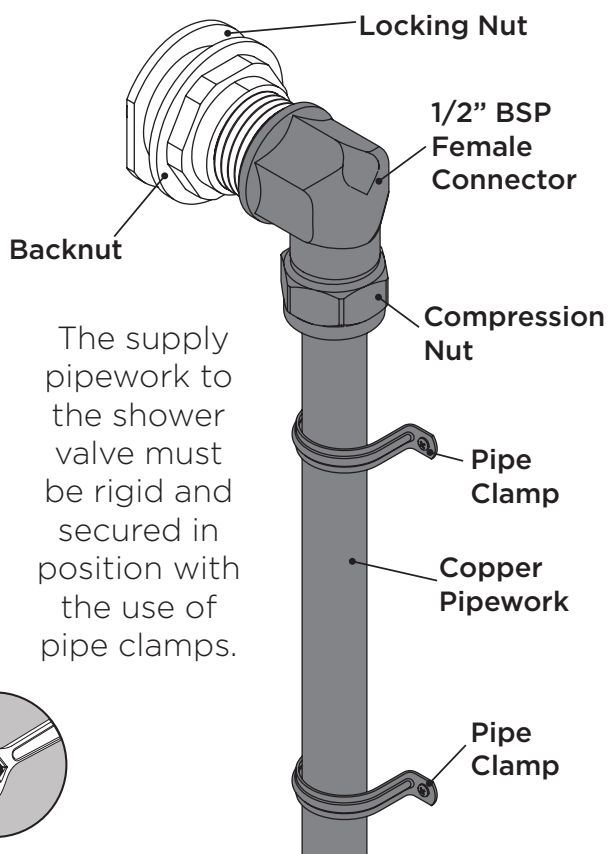


Thread the arm through the wall.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).



Locking Nut

1/2" BSP Female Connector

Backnut

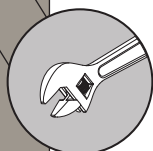
Compression Nut

Pipe Clamp

Copper Pipework

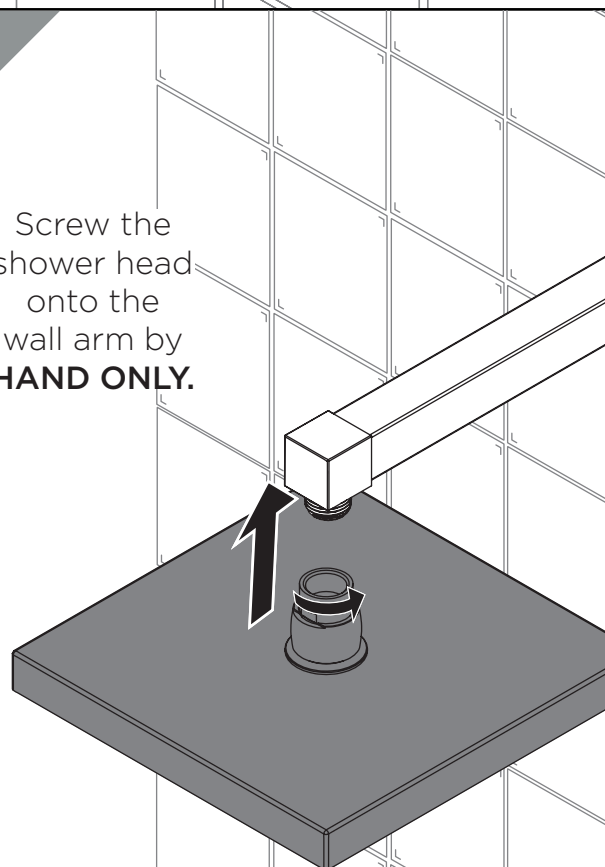
Pipe Clamp

The supply pipework to the shower valve must be rigid and secured in position with the use of pipe clamps.



4

Screw the shower head onto the wall arm by **HAND ONLY**.



Turn on the water supply and check all joints and connections for any leaks.

Cleaning

General Cleaning

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Cleaning The Shower Head

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

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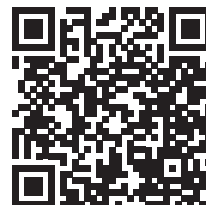
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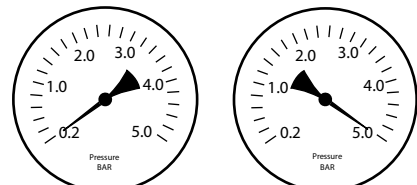
Installation Instructions & User Guide

Please leave these instructions
with the end user

Product Code: C WOSQ02 C (D2)

Specifications

Working Pressure



Min: 0.2 bar

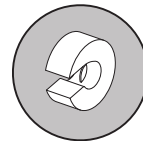
Max: 5.0bar

Maximum Static Pressure: 10.0 bar

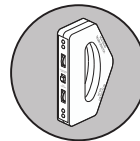
Tools You'll Need



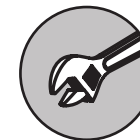
Drill



Pipe Slice

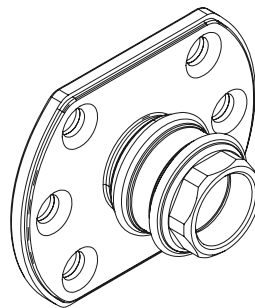


Detector



Adjustable spanner

Inlet Connections



15mm Compression via
Wall Mount

Prior to Installation

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Isolation valves **must** be fitted to the inlet water supplies to ensure ease of future maintenance.

This product **must** not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance / servicing purposes.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and Scottish Byelaws 2004.

Before starting any installation please consider the following: before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:

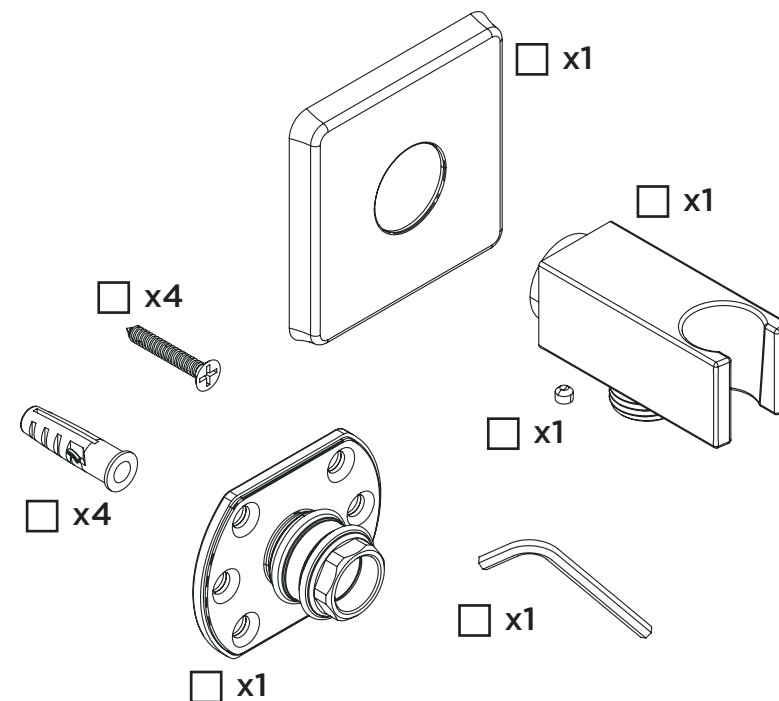
- Wear eye protection
- Unplug equipment after use

Warning: It is essential that you thoroughly flush through the pipework in order to remove any remaining swarf, solder, etc before using this product. Failure to carry out this procedure could cause problems or damage.

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,
64 Station Lane,
Hornchurch,
Essex,
RM12 6NB, Tel: 01708 472791

Pack Contents



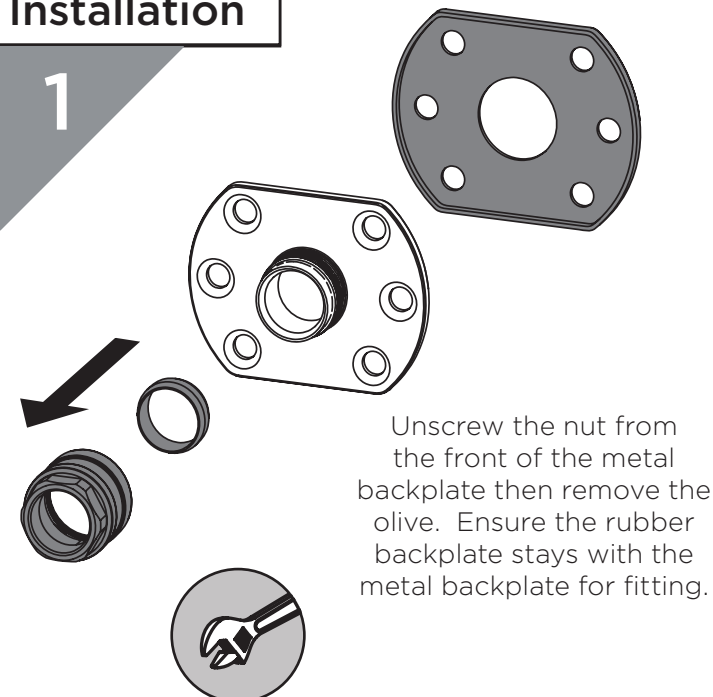
Spare Parts

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Installation

1



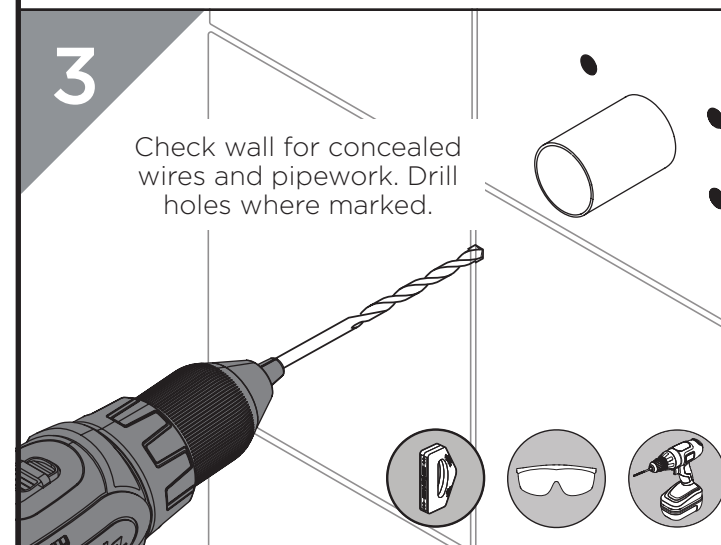
Unscrew the nut from the front of the metal backplate then remove the olive. Ensure the rubber backplate stays with the metal backplate for fitting.

2



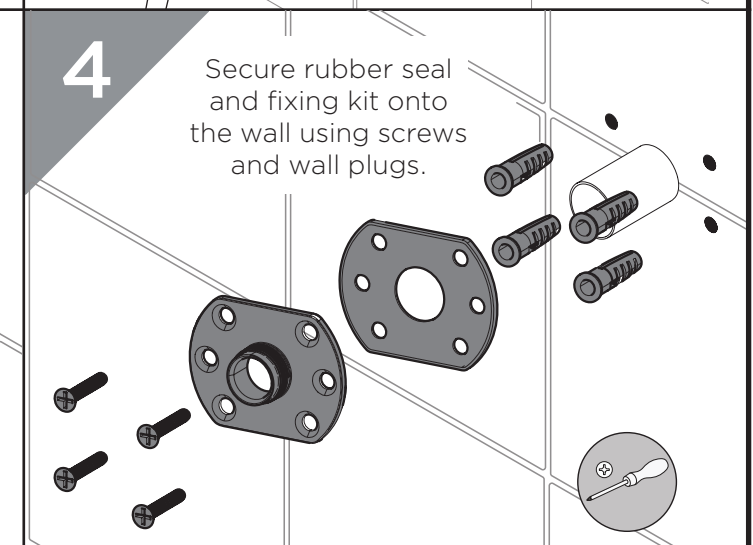
Fit plumbing to location and cut pipework to length. The distance of the pipe protruding from the wall must be 23-30mm. Place wall plate over the pipe against the tiled surface. Mark the screw holes.

3



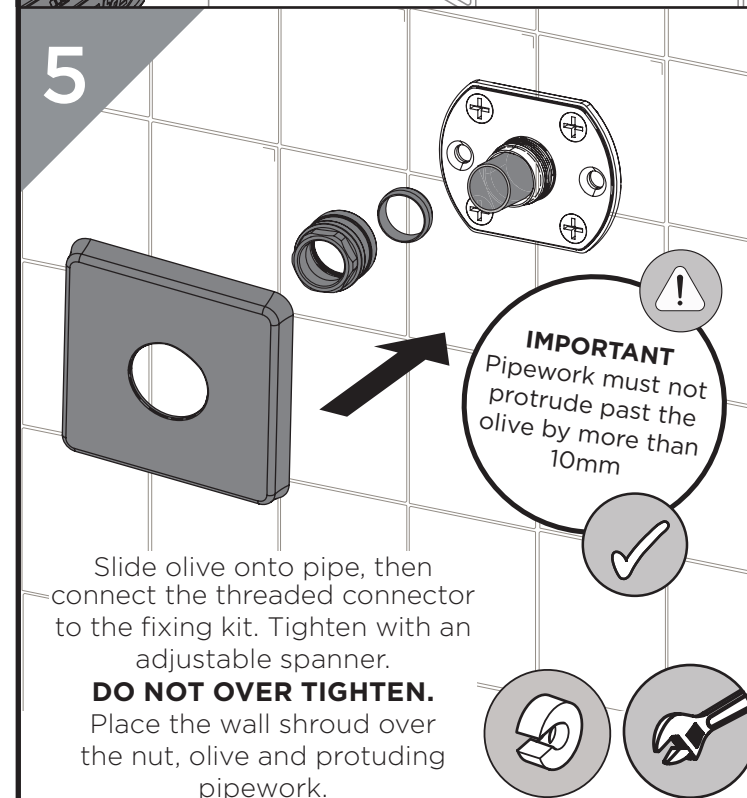
Check wall for concealed wires and pipework. Drill holes where marked.

4



Secure rubber seal and fixing kit onto the wall using screws and wall plugs.

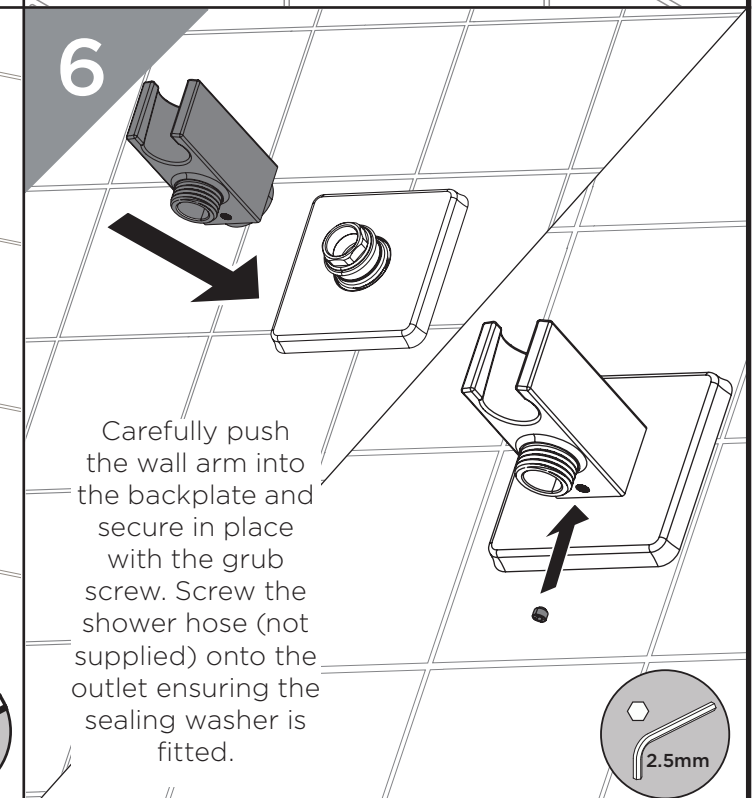
5



IMPORTANT
Pipework must not protrude past the olive by more than 10mm

Slide olive onto pipe, then connect the threaded connector to the fixing kit. Tighten with an adjustable spanner. **DO NOT OVER TIGHTEN.** Place the wall shroud over the nut, olive and protruding pipework.

6



Carefully push the wall arm into the backplate and secure in place with the grub screw. Screw the shower hose (not supplied) onto the outlet ensuring the sealing washer is fitted.

2.5mm

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

General Cleaning

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