

Valve Replacement

1 Remove the rear cap and grub screw, then lift off the handle.

2 Remove the screw and spline adaptor.

3 Unscrew the valve to remove.

For replacement valves, see **SPARE PARTS**.

4 Reverse steps to replace the valves and handles.

Spout Seals Replacement

- Isolate water supply before starting!

1 Remove the grub screw from the rear of the tap and lift out the spout.

2 Unscrew the spout connector. Take note of spout seal positions, then remove them.

3 For replacement seals kit, see **SPARE PARTS**. Apply a WRAS approved grease to the new seals kit.

4 Place the new seals kit onto the spout connector and screw back into tap body. Replace the spout and grub screw.

Outlet Cleaning

1 Insert an M16.5 key (not supplied) into the outlet and twist to remove.

(Reverse to replace)

2 Check all loose parts for damage and then soak using a suitable solution to de-scale.

Troubleshooting

Symptom	Cause	Remedy
Low Flow	Partially closed isolation valve.	Open isolation valve.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
	Partial blockage in the outlet	Remove to Clean and soak in suitable solution.
No hot water or cycling hot and cold	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
No Flow	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Temperatures not corresponding with taps	Inlet pipes have been connected incorrectly	Swap the inlet tails around.

General Cleaning

Bristan products are made from premium materials, with hand polished, electroplated, PVD or EPD finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Contact Us

BRISTAN

Part of BRISTAN GROUP

Bristan Group Ltd.
A Masco Company

UK: Bristan Group,
Pooley Hall Drive,
Birch Coppice Business Park,
Dordon, Tamworth
B78 1SG.

EU: Masco Europe S.à.r.l.
14 Rue Strachen
6933 Mensdorf
Luxembourg

Email Us: enquire@bristan.com
Website: www.bristan.com
Call Us: +44330 026 6273

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit www.bristan.com/register

For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

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