

No power supply symbol is displayed



1. **(Electrician Required)** An electrician will be needed to verify that power is going to the tempo and that it is correctly wired. If this is all correct remove the front face and press and hold the reset for 10 seconds and reattach the face.

Floor sensor error symbol displayed



1. **(Electrician Required)**. An electrician is needed to check that the floor sensor has been connected to the correct terminals at the back of the thermostat and it has not come loose. If it is correctly wired the electrician will need to check the resistance of the floor sensor using a multi meter set to 20K Ohms. For temperatures between 20°C and 30°C the resistance of the floor sensor should measure between 8K ohms and 12K ohms.

If the electrician finds a fault, and the tempo is in the room to be heated then it can be set into “Air Mode” or if it is outside the room, “Regulator mode”. Regulator mode where the tempo will work in heating cycles rather than using air/floor temperature to control the heating. To switch from floor sensor to these modes you will have to access the installer settings. To access the installer settings please see the Tempo operating instructions.

**NOTE:** If the floor sensor resistance is correct but the error symbol remains, remove the front face, press and hold the reset button on the back of the face for 10 seconds and reattach.

**NOTE:** Air and Regulator mode only available for tiled floors. If you have a Wood, Vinyl or Carpet floor the damaged floor sensor will have to be replaced.

Battery symbol is displayed



1. Indicates low battery. The low battery icon will display when the battery needs to be replaced. The thermostat must be connected to mains supply in order to work, it is not designed to be used with intermittent power supply.

To replace the battery remove the front fascia from the power base.

Overheat symbol is displayed



1. If you see the overheat icon this means that your floor has become too hot and the heating has been suspended.

HI or LO is displayed

1. The thermostat will display “HI” if the ambient temperature exceeds 50°C (122°F) and “LO” when the ambient temperature falls below 0°C (32°F).

I cannot set above a certain temperature

1. The thermostat is set in “Air Mode”. The maximum set temperature in air mode is 30°C. The maximum temperature for “Floor Mode” is 40°C.

2. Delicate floor coverings need to have their temperatures limited. If the finished floor is set for wood, laminate, vinyl etc... you are unable to set the temperature above 27°C.

Heating is coming on earlier than the pre-programmed time

1. The Tempo thermostat has an adaptive function where it will switch your heating on early to achieve your set temperature at the set time. For example if period 1 is set for 23°C at 7am, the thermostat will come on early to achieve 23°C at 7am, not start heating at 7am.

The adaptive function has to be learnt by the thermostat. This will take approximately a week of use for the Tempo to regulate and learn the specifics of the installation.

The adaptive function can be switched off by accessing the installer settings. To access the installer settings please see the Tempo operating instructions.

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